



Caller Satisfaction Survey
Florida Poison Information Center - Miami
January-March 2026

<i>Contacts</i>	<i>Refused to Answer</i>	<i>Were you satisfied with your call to poison control yesterday?</i>	<i>How did you find the number for Poison Help yesterday?</i>	<i>Did you seek help anywhere else before calling?</i>	<i>Would you call the poison center again, if necessary?</i>
	Yes-No	Yes-No	See options	Yes-No	Yes-No
N = 25 % Yes % No	(See each question for # who skipped question/refused)	100% (25) 0% (0) Refused (0)	Online 96% (24) Other 32% (8) Doctor/ped 4% (1) Saved in phone 0% (0) Everybody knows 0% (0) Refused (0)	Yes 8% (2) Online or doctors office No 92 % (6) Refused (0)	100% (25) 0% (0) Refused (0)

Comments: Other sources of number included Chat GPT, Google, Safari. Comments for poison specialists included “super quick, super helpful and very nice”, “She was very helpful.”