



FPICN conducted 5 types of educational program this quarter: poison prevention education for the general public, AHLS Provider Instruction, AHLS Instructor and 2 sessions for medical providers.

Summaries of the evaluations are below.

**Florida Poison Information Center/Jacksonville
Community Educational Program Satisfaction Survey**

July – Sept 2026	YES	NO	NA
Was the information helpful and easy to understand?	100%	0%	-
Should the Poison Center continue to offer this type of program?	100%	0%	-
Was the speaker professional and effective?	100%	0%	-
Overall, did the program meet your expectations?	100%	0%	-
How would you rate the Poison Center Program?	1=Excellent 99% 2=Good 1% 3=Average 0% 4=Poor-0%		

N = 93

Comments: 7/2/26 (Mike McCormick – Young Legends Child Care/Duval County)

- Great job
- Loved the experience
- Keep up the good work
- Thank you 😊



- Very engaging to the kids. The kids loved it

Suggestions for improvement

- N/A

Comments: 7/9/26 (Mike McCormick – Nassau County EMA Community Preparedness Program)

- Very, very good info
- Excellent info and life saving training
- Thank you
- Great program

Suggestions for improvement

- Hard to improve – great as is

Comments: 7/17/26 (Mike McCormick – Marion County Health Department)

- The information was extremely eye-opening!
- Excellent Presentation!
- Excellent presentation
- Great presentation! Thank you!

Suggestions for improvement

- NONE! The instructor was phenomenal!
- N/A

Comments: 8/3/26 (Mike McCormick – DOH Alachua)

- Excellent information + presentation
- Very informative and enlightening information
- Great presentation & very informative
- Great presentation!!
- Great job!!
- Learned so much from this. Especially lunch box Safety.
- Working in a high school, I found all the information helpful.
- Great presentation. Lots of informative information.



- Mike keeps the information current and impactful – Keep up the great work!

Suggestions for improvement

- This should be taught at all schools, churches, daycares, etc. live presentations aren't always available but video presentations can be put out
- Keep it coming! Great info.

Comments: 8/4/26 (Mike McCormick)

- Very informative
- Bring written material to give to participants. Great info!
- Mike holds your interest/attention. The course is very interactive.
- Very helpful and interesting
- By far one of the best presentations I've attended! We need more of this in our community. Thank you!
- Great information for working with kids ages 3 – high school!!
- Very informative & engaging! Thanks!
- Very informative
- Great information
- Very informative. Great speaker!
- Great presentation!
- Very thorough applicable

Suggestions for improvement

- N/A
- Candy 😊
- N/A
- None

Comments: 8/10/26 (Mike McCormick – Ascension St. Johns 55 and over)

- Great educated presentation
- Great presentation & suggestions to help reduce overdoses
- Good information, well paced... to any kids
- Very thorough
- Very informative – well presented
- Learned a lot – thank you



- Very good and interesting. Very motivating. Lunch was good too. Thank you
- He was very knowledgeable and very good speaker. He captured my attention.
- Excellent info!
- Speaker was amazing
- The speaker delivered the information in a easy, clear and fun way. I learned a lot today. Thanks very much.
- I am 63 years old and learned a lot today that I never knew. And, I just put the poison control # on my cell phone.
- Class was excellent. Very well presented.
- Very professional!

Comments: 8/11/26 (Mike McCormick – Alachua Tobacco Free)

- he did an excellent job tailoring to our specific audience (Tobacco prevention)
- Very informative and eye opening
- Great information

Comments: 9/16/26 (Mike McCormick – Wildwood Police Lunch and Learn)

- Very Informative – liked the exercise of what is the fake and what is real in the drugs!
- Very educational and informative.

Comments: 9/25/26 (Mike McCormick)

- He's Awesome!
- Was amazing and interesting
- Super engaging and funny!
- So powerful and engaging lecture! We learned a lot! Thank you 😊
- Very informative & interesting!

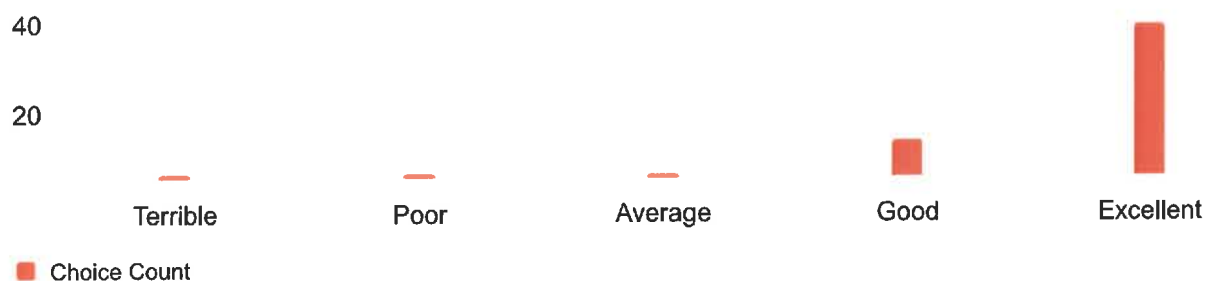
Suggestions for improvement

- None
- N/A



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Rapidly assess hazmat victims	2.00	5.00	4.36	0.78	0.61	42
Recognize toxic syndromes (toxidromes)	3.00	5.00	4.60	0.62	0.38	42
Medically manage hazmat patients	2.00	5.00	4.48	0.79	0.63	42
Apply the Poisoning Treatment Paradigm	2.00	5.00	4.57	0.79	0.63	42
Identify and administer specific antidotes	2.00	5.00	4.50	0.79	0.63	42

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Reeves Simmons, Pharm D., DABAT	4.00	5.00	4.93	0.26	0.07	42
Cory Howard, MD	4.00	5.00	4.93	0.26	0.07	42
Jay L. Schauben, Pharm D., DABAT, FAACT	3.00	5.00	4.86	0.41	0.17	42
Herbert Wan, Pharm D.	4.00	5.00	4.86	0.35	0.12	42
Sophia Sheikh, MD, FACMT, FAACT	4.00	5.00	4.90	0.29	0.09	42



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

Mark Schreiber, Pharm D., DABAT	4.00	5.00	4.83	0.37	0.14	42
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Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Reeves Simmons, Pharm D., DABAT	4.00	5.00	4.93	0.26	0.07	42
Cory Howard, MD	4.00	5.00	4.93	0.26	0.07	42
Jay L. Schauben, Pharm D., DABAT, FAACCT	4.00	5.00	4.95	0.21	0.05	42
Herbert Wan, Pharm D.	3.00	5.00	4.83	0.48	0.23	42
Sophia Sheikh, MD, FACMT, FAACCT	3.00	5.00	4.90	0.43	0.18	42
Mark Schreiber, Pharm D., DABAT	3.00	5.00	4.88	0.39	0.15	42

Q2.3 - Enter any comments you may have regarding Reeves Simmons, Pharm D., DABAT.

None

very knowledgeable and helpful in telling us the important things to note in the exams

Excellent presenter and gave related instances to the coursework

Very knowledgeable and did not just read from slides.

None

Very knowledgeable on subject matter.

Amazing class

na

Good



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

the way she delivers the topic, she made it easy to understand. very accommodating and kind

Great instructor

Was great, loved it.

Q23 - Enter any comments you may have regarding Cory Howard, MD.

Enter any comments you may have regarding Cory Howard, MD.

None

knowledgeable

Very knowledgeable and gave great insight

Very knowledgeable and did not just read from slides.

None

Very knowledgeable.

Amazing class

na

Good



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

knowledgeable, and good in what he is doing

Great instructor

I liked this presentation a lot.

Q24 - Enter any comments you may have regarding Herbert Wan, Pharm D..

Enter any comments you may have regarding Herbert Wan, Pharm D..

None

read his topic and the story behind the topic really appreciated it

Appreciated the references to military instances and their relevance

Very knowledgeable and did not just read from slides.

None

Very attentive.

Amazing class

na

good

knowledgeable, and good in what he is doing. easy to understand

Great instructor

Enjoyed lectures, liked his style too.

Q22 - Enter any comments you may have regarding Sophia Sheikh, MD, FACMT, FAACT.

Enter any comments you may have regarding Sophia Sheikh, MD, FACMT, FAACT.



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

None

accommodating

Excellent presentation and thorough instruction

Very knowledgeable and did not just read from slides.

None

Knowledgeable on subject matter.

Amazing class

na

good

knowledgeable, and good in what she's doing. accomodating in all our concerns

Great instructor

I liked this presentation a lot as well.

Q2.5 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

None

Phraseology and method of presentation made inhaled toxicants almost incomprehensible.

Great breakdown and review of his section.

knowledgeable

Articulated information in a very easy manner

Very knowledgeable and did not just read from slides.

None

Very attentive and knowledgeable.



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

Could utilize the group chat rather than having students talk over each other and competing for mic time when answering questions.

Amazing class

na

good

knowledgeable, and good in what he is doing. he made the topic simple and easy to understand

Great instructor

Very good explanation on the cholinergic toxidrome I'll be using for my future lectures

Huge in terms of starting from basics to allow everyone to understand the concept, loved it.

Thank you for explaining muscarinic and nicotinic receptors in a way that makes sense. I have always struggled with those.

Q2.6 - Enter any comments you may have regarding Mark Schreiber, Pharm D., DABAT.

None

Very fast presenter. Presenting like this was a recap, not a course. Could do with slowing down a little.

Somewhat disorganized

knowledgeable

Great instructor and facilitated learning extremely well

Very knowledgeable and did not just read from slides.

None

Knowledgeable and attentive.

Amazing class



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

na

good

knowledgeable, and good in what he is doing

Great instructor

Loved this presentation, concise and great lecture to understand the concepts.

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	1.00	5.00	4.76	0.75	0.56	42
This activity addressed each learning objective.	1.00	5.00	4.76	0.68	0.47	42
The content was well-organized and moved logically from one point to the next.	1.00	5.00	4.67	0.78	0.60	42
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	1.00	5.00	4.79	0.67	0.45	42
The visual design of presentation materials enhanced my learning experience.	1.00	5.00	4.71	0.73	0.54	42
The presentation materials were free of typos and spelling, usage and grammar errors.	1.00	5.00	4.86	0.64	0.41	42
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	1.00	5.00	4.76	0.72	0.51	42



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	1.00	5.00	4.74	0.69	0.48	42
As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.	1.00	5.00	4.69	0.77	0.59	42

Q5.1 - As a result of what I learned from my participation in this activity, I intend to make the following practice/performance changes that I believe will result in more positive patient outcomes:

Read more about Hazmat

Knowing more risks associated with household chemicals.

More frequent & rapid communication among team members who are involved in the patient's care.

Yes

teach others more about this

Focus even more on PPE, recognition of toxidromes.

provide feedback and share my knowledge to the medical team and young residents to better manage patients

Integration of DUMBELS and MTWHF into our survey teams to help identify agents as soon as possible.

Reviewing and standardizing our formulary with my PA to facilitate quick identification of exposures and which antidote is needed.

Take the knowledge and information back to my military unit and prepare just in case there is ever a HazMat event we need to respond to.

Utilizing hazmat protocols in a pre-hospital setting



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

PRADGM

I have a more in depth knowledge base to bring to our new team in our location.

Absolutely, very great.

na

Bring this knowledge to my practice on an EMS Hazmat specialty team

Discussion with our director about the addition of antidotes pertaining to toxidromes that we do not cover in our practice.

able to identify and treat more efficiently

I can confidently share the new learnings i got with my colleagues

Recognizing and treating earlier as well as resources that I will need to be called quicker

Consider toxic exposures in the differential diagnosis early in patients with symptoms that may be due them so that appropriate treatment can be instituted timely.

This program has given me more knowledge to continue to work to improve our county response plan to medical treatment of haz-mat incident patients.

Just keep doing what I'm doing....

Re enforce knowledge too better prepare for real life

Increase team awareness of identification and treatment for patients who might suffer from industrial or intentional releases of hazardous materials.

I will practice more with my EMS crew and will design tools to be much more practical according to this course.

preparation for toxic exposures, quality supportive care, knowledge of treatments and doses

Being more wary of smells and being more prepared alongside my EMS crew. I will also take into account the requirement of practicality as with designing our CBRNE tools in my company.

Better recognition of toxidromes

There was great discussion amongst the group on practices through the country and I learned a lot!



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

none

This was a great course

N/A

improvement on the ebook interface as there were difficulties on my part highlighting the book. there were also no outline in the ebook

Great course, this is my second time taking it. Possibly more videos integrated into each chapter either capturing the effects of exposures on the body and what we can identify (I know there is not much). I have used youtube whenever I teach CBRN classes to Army students to help reinforce what is happening and how we will interact with victims.

Maybe an ice breaker or short introductions to help ease students into working with each other. The group work didn't involve a lot of collaboration, and to help facilitate discussion maybe being more familiar with each other and their roles in medicine (e.g. Doctors, PA, medics, nurses, EMT, military).

none

None

N/A

None

na

When performed on ZOOM, having every participant's discipline next to their name would be helpful for communication and understanding (Ex MD/DO/EMS/Pharm ... etc)

Great information and excellent team - you can feel as student the level of passion that the instructors have for the material. My only suggestion would be to maybe slow the cycling through slides as at times it can feel like its moving quickly (although I understand time management is important). Thank-you everyone!

was good Maybe have a facilitator in each of the breakout groups to help facilitate discussions. our breakout groups were extremely quiet.



AHLS Provider Course Evaluation (Jacksonville, FL Jul 2026)

none so far

This was an amazing course. The flow of the course was great and everyone was on time with lecture. The structure was easy to follow as well. Instructors and guest speakers were clear and provided amazing information.

Great course! I particularly thought the review of parasympathetic and sympathetic nervous system and associated receptor types was helpful to make these treatment concepts easier to integrate and remember.

Very good course for the tox uninitiated!

A short review of relevant toxins (marine, zoonotic, and bioterrorism-related) would be nice.

I liked it very much, thank you!

Was a great experience! Thank you.

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?

50

1
Yes

41

No

Q6.2 - If yes, please explain:

If yes, please explain:

It was most present when presenters talked about RSDL and the Atropen. There are alternative brands available (Dahlgren Decon, FASTACT, Rafa's Atropine Autoinjector) so it seemed a little biased to emphasis those two brands.



AHLS Instructor Course Evaluation (Jacksonville, FL Jul 2026)

Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Describe the qualifications and responsibilities of the Scientific Advisory Committee and Administrative Policy Committee, Regional Director, Course Director, Instructors, and Providers	4.00	5.00	4.70	0.46	0.21	10
Identify the proper student to instructor ratio for each course	4.00	5.00	4.80	0.40	0.16	10
Explain common adult education theories - what motivates older learners, reasons why they seek further education	3.00	5.00	4.60	0.66	0.44	10
Explain why the "do's" and "don'ts" of teaching affect student learning and interaction	4.00	5.00	4.80	0.40	0.16	10

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Reeves Simmons, Pharm D., DABAT	4.00	5.00	4.80	0.40	0.16	10
Dawn Sollee, Pharm D., DABAT	4.00	5.00	4.80	0.40	0.16	10



AHLS Instructor Course Evaluation (Jacksonville, FL Jul 2026)

Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Reeves Simmons, Pharm D., DABAT	4.00	5.00	4.80	0.40	0.16	10
Dawn Sollee, Pharm D., DABAT	4.00	5.00	4.80	0.40	0.16	10

Q2.3 - Enter any comments you may have regarding Reeves Simmons, Pharm D., DABAT.

none so far

she was very helpful inguiding us through out the instructor course and on how to set up the course itself. she answered question proficiently and even walked us through on the online applications for us to really see how to apply for the course. tips that were given out were also the best since she shares knowledge and experience

Excellent instructor

Q2.4 - Enter any comments you may have regarding Dawn Sollee, Pharm D., DABAT.

none so far

very accommodating and knowledgeable

that tips that were given were super useful. she has an engaging way of teaching and dedicated in teaching the course. personal tips were also shared. job well done

Excellent instructor



AHLS Instructor Course Evaluation (Jacksonville, FL Jul 2026)

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	4.00	5.00	4.60	0.49	0.24	10
This activity addressed each learning objective.	4.00	5.00	4.90	0.30	0.09	10
The content was well-organized and moved logically from one point to the next.	4.00	5.00	4.90	0.30	0.09	10
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	4.00	5.00	4.80	0.40	0.16	10
The visual design of presentation materials enhanced my learning experience.	4.00	5.00	4.60	0.49	0.24	10
The presentation materials were free of typos and spelling, usage and grammar errors.	5.00	5.00	5.00	0.00	0.00	10
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	4.00	5.00	4.90	0.30	0.09	10

Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	5.00	5.00	5.00	0.00	0.00	10



AHLS Instructor Course Evaluation (Jacksonville, FL Jul 2026)

As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.

5.00

5.00

5.00

0.00

0.00

10

Q5.1 - Because of what I learned from my participation in this activity, I intend to make the following practice performance changes that I believe will result in positive patient outcomes:

-

teach and share knowledge

I plan on helping other programs before starting my own

This course has been a good review of using best practices of engaging with adult learners. I will use these tips to be a better educator while on shift and while mentoring my military personnel.

Instruct classes in my local area

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

none

this is a very good and structured teaching venue.. i am a American Heart Association BLS and ACLS instructor and an ATLS instructor and as far as i can recall from experience this is a structured learning and teaching program/course

This was a helpful course that provides the tools to become an AHLS Instructor and future Course Director.

N/a



AHLS Instructor Course Evaluation (Jacksonville, FL Jul 2026)

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!

Evaluation Feedback

Program Title
Date

Snakebite Season

9/24/2026

Expected Clinical Outcomes

1. Will information gained from this program result in enhancing optimal patient care?

14

Yes

0

No

2. If yes, please list change(s) you intend to make in your practice as a result of this program.

No NSAIDs for snake bite patients

Transfer to a center that knows how to manage snake bites

Correctly measuring swelling as; AnAvip

Antivenom indications - progression of swelling and consumptive coagulopathy.

3. Please rate your confidence in implementing these changes.

8

High confidence

3

Moderate confidence

 Low/No confidence

 N/A

4. Please identify any barriers you perceive in implementing these changes (select all that apply)

 Cost

 Insurance/reimbursement issues

 Lack of time to assess/counsel patients

 Patient compliance issues

 Lack of administrative support/resources

 Lack of consensus of professional guidelines

5. How will you address these barriers to implement changes in knowledge and behavior?

Basic Program Evaluation

6. The material was presented at an appropriate level.

5	4	3	2	1
14	1	1		

7. I have gained knowledge that will improve patient care.

5	4	3	2	1
14	1	1		

8. The program met my expectations in accomplishing the educational objectives.

5	4	3	2	1
14	1	1		

9. The program content was objective, balanced, and free from commercial bias or influence.

5	4	3	2	1
14	1	1		

10. Your overall rating of the quality of the education offered at this program.

5	4	3	2	1
14	1	1		

11. Additional Comments/Explanations:

Very Intersting Topic
To the point!! Love It!!

12. How can this program be improved? (Please list both strengths and weaknesses.)

More Medical & Less Background
It was a great presentation to learn about treatment.
I know knowing the snake is important but I'm terrified to look at them.

13. Based on your educational needs, please provide us with suggestions for future program topics and formats:

Definitley Helpful!!