



2024-2025 Annual Healthcare Facility Satisfaction Survey
Florida Poison Information Center - Miami

N=20

Surveys Sent via Vesta Blast Fax. Responded via: Fax, Online, or Calls

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My calls were answered quickly.	99%	1%			
Poison Specialists were knowledgeable.	100%				
Poison Specialists were courteous.	100%				
Follow-up calls were helpful.	98%	1%	1%		
The information received helps my staff provide better patient care.	100%				
I would contact the Poison Center in the future.	100%				

Do you have any comments or questions about Poison Center services?

- No concerns
- Very Professional
- Friendly
- Great job
- Thank you for all the help
- Very reliable
- Knowledgeable
- We love Poison Control
- Thanks
- Amazing care