

Health Care Facility Survey Results  
 Florida/USVI Poison Information Center-Jacksonville  
 2025

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	27/27		
2. The consultants I have spoke with have been professional and knowledgeable	27/27		
3. I was satisfied with the advice given by the Poison Center	27/27		
4. The follow-up calls I received were helpful	27/27		
5. The information provided was clearly explained	27/27		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	26/27		

Comments

1. Great!
2. We love you- Great folks!
3. The poison control center is always incredibly helpful with a wide array of consults. Have never had a bad experience! We love them.
4. Always great
5. I recently contacted poison control about a very sick patient. The agent was very helpful and was immediately able to consult the toxicologist.
6. So glad to have this resource available