

**Caller Satisfaction Survey
Florida Poison Information Center-Tampa
(January – March) 2022**

Number of Calls Made	Number of Responses	Was the person you spoke with courteous?	Was the info clearly explained to you?	Would you call poison center again if needed?	Did you know the poison center can answer non-emergency poison questions?	Where did you find the Help Line number? (Ex: Internet)
86	25	100% Yes	100% Yes	100% Yes	88% Yes	Google (20) Friend (1) Mom (1) Doctor (1) Internet (2)

Additional Comments:

- Thank you for your help
- The hotline is reassuring
- You guys are amazing
- Thanks again
- Glad we have the poison center