

**Caller Satisfaction Survey
Florida Poison Information Center-Tampa
(October – December) 2021**

Number of Calls Made	Number of Responses	Was the person you spoke with courteous?	Was the info clearly explained to you?	Would you call poison center again if needed?	Did you know the poison center can answer non-emergency poison questions?	Where did you find the Help Line number? (Ex: Internet)
147	25	100% Yes	100% Yes	100% Yes	92% Yes	Google (23) Pediatrician (1) Knew it (1)

Additional Comments:

- So helpful
- Would call again
- Thankful for helpline