

**Caller Satisfaction Survey  
Florida Poison Information Center-Tampa  
(July – September) 2021**

<b>Number of Calls Made</b>	<b>Number of Responses</b>	<b>Was the person you spoke with courteous?</b>	<b>Was the info clearly explained to you?</b>	<b>Would you call poison center again if needed?</b>	<b>Did you know the poison center can answer non-emergency poison questions?</b>	<b>Where did you find the Help Line number? (Ex: Internet)</b>
143	25	100% Yes	100% Yes	100% Yes	80% Yes	Google (22) Pediatrician (1) Internet (2)

**Additional Comments:**

- So helpful
- Thank you
- Timely service