



Caller Satisfaction Survey
Florida Poison Information Center - Miami
April-June 2023

<i>Contacts</i>	<i>Refused to Answer</i>	<i>Were you satisfied with your call to poison control yesterday?</i>	<i>How did you find the number for Poison Help yesterday?</i>	<i>Do you recall having seen or heard an advertisement for poison control recently?</i>	<i>Would you call the poison center again, if necessary?</i>
	Yes-No	Yes-No	See options	Yes-No	Yes-No
N = 25	(See each question for # who skipped question/refused)	100% (25)	Online 80% (20)	0% (0)	100% (25)
% Yes		0% (0)	Doctor/ped 12% (3)	100% (25)	0% (0)
% No		Refused (0)	Label 12% (3)	Refused (0)	Refused (0)
			Friend/Fam 4% (1)		
			Magnet 4% (1)		
			Refused (0)		