Florida/USVI Poison Information Center-Jacksonville
Public Satisfaction Survey
2026
24-hour time period

Date	# of callers attempted	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3rd qtr. FY 25/26	65	7	25/25 (100%)	25/25 (100%)	25/25 (100%)	25/25 (100%)
4th qtr. FY 25/26						
1st qtr. FY 26/27						
2nd qtr. FY 26/27						

Where did you find the number for the poison center?

	In contacts	hospital	online	Rx	DR.	On item	911	magnet	sticker	Other person	Is a HCP or police	?/other
Q3			22		1	1		1				
Q4												
Q1												
Q2												

Comments:
Q3 – no comments

Q1

Q2 Comments