

Florida/USVI Poison Information Center-Jacksonville
Public Satisfaction Survey
2023

24-hour time period

Date	# of callers surveyed/ # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3 rd qtr. FY 22/23 1-3/23 1/10-11/23	25/81	5	25/25 100%	25/25 100%	25/25 100%	25/25 100%
4 th qtr. FY 22/23 4-6/23						
1 st qtr. FY 23/24 7-9/23						
2 nd qtr. FY 23/24 10-12/23						

Where did you find the number for the poison center?

	In contacts	phone	hospital	online	Rx	doctor	On item	911	magnet	sticker	Other person	Is a HCP or police	?/other
1/10-11/23	2			18		1							4

Comments: