

Florida/USVI Poison Information Center-Jacksonville
Public Satisfaction Survey
2021

24 hour time period

Date	# of callers surveyed/ # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3 rd qtr. FY 20/21 1-3/21 1/6/21	26/64	0	26/26 100%	25/26 96.2%	26/26 100%	26/26 100%
4 th qtr. FY 20/21 4-6/21						
1 st qtr. FY FY 21/22 7-9/21						
2 nd qtr. FY 21/22 10-12/21						

Where did you find the number for the poison center?

	In contacts	phone	hospital	online	Rx	doctor	On item	911	magnet	sticker	Other person	Is a HCP or police	?/other
1/6/21				18		1	3		1				2

Comments: