

Florida Poison Information Center – Tampa (FPICT)

Program Surveys

(October-December) 2023

FPICT Education Program Satisfaction Survey Sunshine Health Baby Shower Orlando October 4, 2023		
N=4		
Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	0%	100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	75%	25%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	50%	50%
Do you have any children in your home have special needs?	0%	100%
Please select all poisoning exposures that occur in your community.		
Vaping	50%	
Snakebites	100%	
Pesticides	50%	
Alcohol Abuse	50%	
Drug Use	75%	
Please select your age group	17-24 25%	
	25-39 75%	
	40-59 0%	
	60+ 0%	
If you have children at home, please select their age ranges.	0-5 100%	
	6-12 0%	
	13-17 0%	
	18+ 0%	

FPICT Education Program Satisfaction Survey
Emergency Dispatchers – Hillsborough County Fire Department
Special Poison Center Program
October 5, 2023

N=8

Program Questions	Correct	Incorrect		
Was the information helpful and easy to understand?	100%			
Calls to the Poison Center are answered by healthcare professionals?	100%			
True or False? Most callers to poison control need treatment for their poisoning exposure in an emergency department.	100%			
True or False? The poison control center does not to make home visits	100%			
True or False? It is important to provide a contact phone number when you call the poison helpline because they need to follow up on the condition of the poisoned patient.	100%			
True or False? The first thing to do for any poison ingestion is to make the person vomit.	100%			
True or False? The poison specialist will ask the caller to provide name, age, weight, and known medical conditions of the poison patient.	100%			
	Not Familiar	Very Familiar	Somewhat Familiar	
Prior to this visit, how familiar were you with poison control center services?	5	1	2	
	Yes		No	
Overall, did you find this visit helpful?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

FPICT Education Program Satisfaction Survey
Consulate of Mexico in Orlando Binational Health Week Event
October 6, 2023

N=3

Survey Questions	Yes	No
Have you heard of the poison center before today?	0%	100%
Have you ever called the poison center?	0%	100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	100%	0%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	100%	0%
Do you have any children in your home have special needs?	33%	67%
Please select all poisoning exposures that occur in your community.		
Vaping	67%	
Snakebites	100%	
Pesticides	100%	
Alcohol Abuse	33%	
Drug Use	100%	
Please select your age group	17-24 0%	
	25-39 67%	
	40-59 33%	
	60+ 0%	
If you have children at home, please select their age ranges.	0-5 33%	
	6-12 67%	
	13-17 33%	
	18+ 0%	

FPICT Education Program Satisfaction Survey
YES! of America United 15th Annual F.A.I.R. 2023
October 7, 2023

N=4

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	100%	0%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	75%	25%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	100%	0%
Do you have any children in your home have special needs?	100%	0%
Please select all poisoning exposures that occur in your community.		
Vaping	25%	
Snakebites	100%	
Pesticides	50%	
Alcohol Abuse	25%	
Drug Use	50%	
Please select your age group	17-24 0%	
	25-39 25%	
	40-59 75%	
	60+ 0%	
If you have children at home, please select their age ranges.	0-5 25%	
	6-12 50%	
	13-17 25%	
	18+ 50%	

**FPICT Education Program Satisfaction Survey
Medication Safety for Older Adults– Spanish Presentation
October 12, 2023**

N=18

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the Poison Center continue to offer these types of educational programs?	100%				
Did you save the Poison Help # in your phone today?	100%				
Were the speakers professional and effective?	100%				
Overall, did the educational training session meet your expectations	100%				
Comments: <ul style="list-style-type: none"> • Very good guidelines that help prevent medication mistakes. • Excellent. This was a very good class. • It was excellent. • Great. • We need you to come back more often. 					
		Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%				

**FPICT Education Program Satisfaction Survey
Medication Safety for Older Adults– English Presentation
October 12, 2023**

N=18

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the Poison Center continue to offer these types of educational programs?	100%				
Did you save the Poison Help # in your phone today?	100%				
Were the speakers professional and effective?	100%				
Overall, did the educational training session meet your expectations	100%				
Comments: <ul style="list-style-type: none"> • It was excellent. • Great. • Thank you. 					
		Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%				

**FPICT Education Program Satisfaction Survey
Ladies Night Health Fair Event by Moffitt
October 14, 2023**

N=6

Survey Questions	Yes	No
Have you heard of the poison center before today?	17%	83%
Have you ever called the poison center?	0%	100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	83%	17%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	83%	17%
Do you have any children in your home have special needs?	33%	68%
Please select all poisoning exposures that occur in your community.		
Vaping	83%	
Snakebites	83%	
Pesticides	67%	
Alcohol Abuse	67%	
Drug Use	83%	
Please select your age group	17-24 0%	
	25-39 50%	
	40-59 50%	
	60+ 0%	
If you have children at home, please select their age ranges.	0-5 60%	
	6-12 80%	
	13-17 40%	
	18+ 0%	

FPICT Education Program Satisfaction Survey
Florida's Poison Control Centers: A Resource for Mental Health Providers in the
Community. Senior Resource Alliance – Presentation
October 16, 2023

N=4

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the Poison Center continue to offer these types of educational programs?	100%			
Did you save the Poison Help # in your phone today?	75%	25		
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"> • I learned a lot of new information today!! Thank you! Thank you! • Great information 				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

FPICT Education Program Satisfaction Survey
Tampa General Hospital – EDNTP Presentation
Tox. Emergencies
October 27, 2023

N = 10

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the poison control center continue to offer this type of program?	100%			
Did you save the Poison Help number in your phone today?	100%			
Is it a HIPAA violation to share patient information with the Poison control center?				100%
The information received will help provide better patient care?	100%			
Do you now have a better understanding of why it is important to consult the poison control center?	100%			
Was the speaker professional and effective?	100%			
Overall, did the educational training session meet your expectations?	100%			
	Excellent	Good	Fair	Poor
Today's program was	100%			

FPICT Education Program Satisfaction Survey
Rasmussen College of Nursing – Virtual Tox. Practicum
October 31, 2023

N = 8

Program Questions	Yes	No		
Was the information helpful and easy to understand?	91% (10)	9% (1)		
Should the poison control center continue to offer this type of program?	91% (10)	9% (1)		
Did you save the Poison Help number in your phone today?	82% (9)	18% (2)		
Is it a HIPAA violation to share patient information with the Poison control center?		100%		
The information received will help provide better patient care?	91% (10)	9% (1)		
Do you now have a better understanding of why it is important to consult the poison control center?	91% (10)	9% (1)		
Were the speakers professional and effective?	91% (10)	9% (1)		
Overall, did the educational training session meet your expectations?	91% (10)	9% (1)		
Reflect on your experience today:				
<ul style="list-style-type: none"> • I learned a lot about Poison • I found the content to be extremely helpful and relevant to all aspects of nursing practice. • It was a great experience and I learned a lot. • I had a very valuable learning experience today. I gained insightful knowledge on the responsibilities of Poison Control. • I had a great time learning how Poison Control works and the systemic approach to the common poisonings/hazards. I also enjoyed being able to use that knowledge in the breakout session after to create a presentation. • I did too many surveys. • Today brought us insight into Poison Control, Toxidromes, prevention and treatment. Today was crucial to our nursing career and will allow future knowledge to be given to the community. • Poison Control oversees much more than I realized. I feel the information presented today was incredibly valuable, particularly for nursing. • I learned a lot of new information about poisonous substances and exposure occurs. I also learned how to recognize it in patients. • Great program. Thank you! • Very important and useful information for the practice of the nurse. 				
	Excellent	Good	Fair	Poor
Today's program was	82% (9)	9% (1)		9% (1)

FPICT Education Program Satisfaction Survey
Senior Health Fair at Zephyr Shores POA
November 6, 2023

N=6

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	67%	33%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	83%	17%
Did you learn anything new today?	67%	33%
Are you worried or concerned about poisoning?	66.67%	33.33%
Do you have any children at home?	0%	100%
Do you have any children in your home have special needs?	0%	100%
Please select all poisoning exposures that occur in your community.		
Vaping	0%	
Snakebites	60%	
Pesticides	20%	
Alcohol Abuse	0%	
Drug Use	60%	
Please select your age group	17-24 0%	
	25-39 0%	
	40-59 0%	
	60+ 100%	
If you have children at home, please select their age ranges.	0-5 0%	
	6-12 0%	
	13-17 0%	
	18+ 0%	

FPICT Education Program Satisfaction Survey
Bites & Stings Tips & Prevention- Bilingual Presentation
November 9, 2023

N=30

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the Poison Center continue to offer these types of educational programs?	100%				
Did you save the Poison Help # in your phone today?	100%				
Were the speakers professional and effective?	100%				
Overall, did the educational training session meet your expectations	100%				
Comments: <ul style="list-style-type: none"> • Very informative and enjoyable to listen. • Excellent. Thank you. • Great info. Thanks so much. • Pleasant. Excellent review. • Interesting specific stories about bugs & snakes. Good community resource. 					
		Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%				

FPICT Education Program Satisfaction Survey
Great American Teach In
Multi-County - Virtual Sessions (K-12)
November 16, 2023

N = 36

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the poison control center continue to offer this type of program?	100%				
Was the speaker professional and effective?	100%				
Overall, did the educational training session meet your expectations	100%				
Comments:					
<ul style="list-style-type: none"> • Great program. • Thank you for the informative presentation. • We really appreciate your time. • Thank you so much. • Thank you for teaching them. It is important for them to know when to call 911 vs. Poison Control. • The students loved it. • This was great! • The students say thank you so much Dr. Douge. • Thank you for taking the time to talk to them. • We are so glad we participated this year. • Thank you again for this great opportunity. • Loved it. • I will write the number in the classroom for my students. • Thank you for this presentation. We'll reach out again next year. • Thank you! • Thank for answering their questions. 					
	Excellent	Good	Fair	Poor	
How would you rate today's poison prevention program?	100%				

FPICT Education Program Satisfaction Survey
National Injury Prevention Day Event by Osceola Sheriff's Department
November 18, 2023

N=2

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	50%	50%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	100%	0%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	100%	0%
Do you have any children in your home have special needs?	50%	50%
Please select all poisoning exposures that occur in your community.		
Vaping	50%	
Snakebites	100%	
Pesticides	100%	
Alcohol Abuse	0%	
Drug Use	100%	
Please select your age group	17-24 0%	25-39 100%
	40-59 0%	60+ 0%
If you have children at home, please select their age ranges.	0-5 50%	6-12 100%
	13-17 0%	18+ 0%

**FPICT Education Program Satisfaction Survey
 Santa's Fair - Safety Village in Orange County
 December 9, 2023**

N=3

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	100%	0%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	67%	33%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	100%	0%
Do you have any children in your home have special needs?	33%	67%
Please select all poisoning exposures that occur in your community.		
Vaping	67%	
Snakebites	100%	
Pesticides	67%	
Alcohol Abuse	67%	
Drug Use	67%	
Please select your age group	17-24 0%	25-39 100%
	40-59 0%	60+ 0%
If you have children at home, please select their age ranges.	0-5 100%	6-12 100%
	13-17 0%	18+ 0%

**FPICT Education Program Satisfaction Survey
Preventing Food Poisoning- Spanish Presentation
December 12, 2023**

N=18

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the Poison Center continue to offer these types of educational programs?	100%				
Did you save the Poison Help # in your phone today?	100%				
Were the speakers professional and effective?	100%				
Overall, did the educational training session meet your expectations	100%				
Comments: <ul style="list-style-type: none"> • The poison prevention topic on food poisoning was perfect for the holidays. • Excellent. Thank you. 					
		Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%				

**FPICT Education Program Satisfaction Survey
Preventing Food Poisoning- English Presentation
December 12, 2023**

N=17

Program Questions	Yes			
Was the information helpful and easy to understand?	100%			
Should the Poison Center continue to offer these types of educational programs?	100%			
Did you save the Poison Help # in your phone today?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"> • Very useful and well presented. • Excellent presentation. Would love for her to come back. • Excellent. 				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

FPICT Education Program Satisfaction Survey
Children's Board Family Resource Center of Hillsborough County Event
December 19, 2023

N=8

Survey Questions	Yes	No
Have you heard of the poison center before today?	12%	0%
Have you ever called the poison center?	12%	88%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	88%	12%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	0%	100%
Do you have any children in your home have special needs?	0%	100%
Please select all poisoning exposures that occur in your community.		
Vaping	50%	
Snakebites	100%	
Pesticides	62%	
Alcohol Abuse	50%	
Drug Use	75%	
Please select your age group	17-24 0%	
	25-39 50%	
	40-59 50%	
	60+ 0%	
If you have children at home, please select their age ranges.	0-5 38%	
	6-12 38%	
	13-17 38%	
	18+ 0%	

FPICT Education Program Satisfaction Survey
Emergency Dispatchers – Hillsborough County Fire Department
Poison Center Program
December 27, 2023

N=7

Program Questions	Correct	Incorrect		
Was the information helpful and easy to understand?	100%			
Calls to the Poison Center are answered by healthcare professionals?	100%			
True or False? Most callers to poison control need treatment for their poisoning exposure in an emergency department.	100%			
True or False? The poison control center does not to make home visits	100%			
True or False? It is important to provide a contact phone number when you call the poison helpline because they need to follow up on the condition of the poisoned patient.	100%			
True or False? The first thing to do for any poison ingestion is to make the person vomit.	100%			
True or False? The poison specialist will ask the caller to provide name, age, weight, and known medical conditions of the poison patient.	100%			
	Not Familiar	Very Familiar	Somewhat Familiar	
Prior to this visit, how familiar were you with poison control center services?	3	2	2	
	Yes	No		
Overall, did you find this visit helpful?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			