

# Florida Poison Information Center – Tampa

## Program Surveys

(January-March) 2024

<b>FPICT Education Program Satisfaction Survey                      Children's Board Family Resource Center Event                      January 23, 2024</b>										
<b>N=14</b>										
<b>Survey Questions</b>	<b>Yes</b>	<b>No</b>								
Have you heard of the poison center before today?	100%	0%								
Have you ever called the poison center?	0%	100%								
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	64%	36%								
Did you learn anything new today?	100%	0%								
Are you worried or concerned about poisoning?	55%	45%								
Do you have any children at home?	100%	0%								
Do you have any children in your home have special needs?	18%	82%								
Please select all poisoning exposures that occur in your community. <ul style="list-style-type: none"> <li>Vaping 70%</li> <li>Snakebites 70%</li> <li>Pesticides 60%</li> <li>Alcohol Abuse 70%</li> <li>Drug Use 90%</li> </ul>										
Please select your age group <table border="0" style="margin-left: 20px;"> <tr> <td>17-24</td> <td>0%</td> </tr> <tr> <td>25-39</td> <td>80%</td> </tr> <tr> <td>40-59</td> <td>19%</td> </tr> <tr> <td>60+</td> <td>1%</td> </tr> </table>	17-24	0%	25-39	80%	40-59	19%	60+	1%		
17-24	0%									
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If you have children at home, please select their age ranges. <table border="0" style="margin-left: 20px;"> <tr> <td>0-5</td> <td>18%</td> </tr> <tr> <td>6-12</td> <td>90%</td> </tr> <tr> <td>13-17</td> <td>20%</td> </tr> <tr> <td>18+</td> <td>0%</td> </tr> </table>	0-5	18%	6-12	90%	13-17	20%	18+	0%		
0-5	18%									
6-12	90%									
13-17	20%									
18+	0%									

**FPICT Education Program Satisfaction Survey  
Children's Board Family Resource Center Event  
January 23, 2024**

**N=24**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%	0%		
Should the Poison Center continue to offer these types of educational programs?	100%	0%		
Did you save the Poison Help # in your phone today?	100%	0%		
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"> <li>Everything was excellent. Lizet explained everything very well and the class was very interesting.</li> <li>Liset taught a very important piece of information.</li> </ul>				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey**  
**Rasmussen College of Nursing – Tox. Practicum**  
**January 30, 2024**

**N = 11**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the poison control center continue to offer this type of program?	100%			
Did you save the Poison Help number in your phone today?	100%			
Is it a HIPAA violation to share patient information with the Poison control center?				100%
The information received will help provide better patient care?	100%			
Do you now have a better understanding of why it is important to consult the poison control center?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations?	100%			
<ul style="list-style-type: none"> <li>• Today experience was very helpful in education related to toxins and environmental hazards.</li> <li>• Today I learned a lot about different objects that can be poisonous and different ways to prevent getting poisoned.</li> <li>• Today went very well and everything was informative.</li> <li>• It was a very educational day</li> <li>• I learned a lot about the different types of toxins and the availability of treatments. I learned about typical household products that maybe harmful to young children.</li> <li>• It was very informational about how Poison Control keeps the community safe. It was also helpful in understanding what to do as a clinician when encountering a patient.</li> <li>• This experience has opened my eyes to the amount of possible poison intoxications around.</li> <li>• Very interesting and informative.</li> <li>• Today I appreciated learning the different aspects that Poison Control contributes to the public. This includes preventions, treatments, and community outreach.</li> <li>• Today I learned that there can be minor changes in drug composition that can have major changes. I also learned that almost everything can be poisonous, and toxicology is very important in patient care.</li> <li>• I learned a lot about Poison Control.</li> <li>• It was very helpful to learn what services Poison Control offer. I have a better understanding of the process that goes into calling Poison Control. How it can help my future patients.</li> </ul>				
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Today's program was	100%			

**Comments:**

- Thank you!
- Very good presentation.
- I learned a lot
- I had a wonderful time learning
- Thank you
- I appreciate learning about Poison Control
- I am excited to share this information with others as a healthcare provider.

**FPICT Education Program Satisfaction Survey**  
**DOH Spanish Presentation Poison Prevention for Young Children**  
**January 31, 2024**

**N=8**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the Poison Center continue to offer these types of educational programs?	100%			
Did you save the Poison Help # in your phone today?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"> <li>• I will use this information and share it with my family and friends. Thanks for the security locks.</li> <li>• Excellent.</li> <li>• The information helped me a lot. I learned a lot of things I didn't know.</li> <li>• Mrs. Lisette gave a very important piece of information and now I feel more prepared and confident when my baby is born. Thank you.</li> <li>• I had heard of this line before, but this information of this kind was much more complete and very instructive.</li> </ul>				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey**  
**911 Emergency Dispatchers – Hillsborough County Fire Department**  
**Special Poison Center Program**  
**February 1, 2024**

**N=11**

Program Questions	Correct	Incorrect		
Was the information helpful and easy to understand?	100%			
Calls to the Poison Center are answered by healthcare professionals?	100%			
<b>True or False?</b> Most callers to poison control need treatment for their poisoning exposure in an emergency department.	100%			
<b>True or False?</b> The poison control center does not to make home visits	100%			
<b>True or False?</b> It is important to provide a contact phone number when you call the poison helpline because they need to follow up on the condition of the poisoned patient.	100%			
<b>True or False?</b> The first thing to do for any poison ingestion is to make the person vomit.	100%			
<b>True or False?</b> The poison specialist will ask the caller to provide name, age, weight, and known medical conditions of the poison patient.	100%			
	<b>Not Familiar</b>	<b>Very Familiar</b>	<b>Somewhat Familiar</b>	
Prior to this visit, how familiar were you with poison control center services?	2	3	6	
	<b>Yes</b>		<b>No</b>	
Overall, did you find this visit helpful?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
How would you rate today's poison prevention program?	100%			
<b>Comments:</b>				
<ul style="list-style-type: none"> <li>• We love Visiting.</li> <li>• The staff is amazing.</li> <li>• Very informative</li> <li>• It's nice to have a service that helps citizens save time and money.</li> </ul>				

- Thank you
- Very informative
- Great educator
- Awesome overview will help with 911 calls in the future.

**USF-CARD Keeping Our Kids Safe Event  
February 2, 2024**

**N=5**

<b>Survey Questions</b>	<b>Yes</b>	<b>No</b>										
Have you heard of the poison center before today?	100%	0%										
Have you ever called the poison center?	80%	20%										
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	100%	0%										
Did you learn anything new today?	100%	0%										
Are you worried or concerned about poisoning?	100%	0%										
Do you have any children at home?	100%	0%										
Do you have any children in your home have special needs?	100%	0%										
Please select all poisoning exposures that occur in your community.												
<table border="0"> <tr> <td>Vaping</td> <td>60%</td> </tr> <tr> <td>Snakebites</td> <td>40%</td> </tr> <tr> <td>Pesticides</td> <td>80%</td> </tr> <tr> <td>Alcohol Abuse</td> <td>100%</td> </tr> <tr> <td>Drug Use</td> <td>100%</td> </tr> </table>			Vaping	60%	Snakebites	40%	Pesticides	80%	Alcohol Abuse	100%	Drug Use	100%
Vaping	60%											
Snakebites	40%											
Pesticides	80%											
Alcohol Abuse	100%											
Drug Use	100%											
Please select your age group	<table border="0"> <tr> <td>17-24</td> <td>0%</td> </tr> <tr> <td>25-39</td> <td>80%</td> </tr> <tr> <td>40-59</td> <td>20%</td> </tr> <tr> <td>60+</td> <td>0%</td> </tr> </table>		17-24	0%	25-39	80%	40-59	20%	60+	0%		
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0-5	60%											
6-12	60%											
13-17	20%											
18+	0%											

**Largo Fire Station 41 Open House Event  
February 3, 2024**

**N=3**

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	100%	0%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	33%	67%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	100%	0%
Do you have any children at home?	100%	0%
Do you have any children in your home have special needs?	0%	100%
Please select all poisoning exposures that occur in your community.		
Vaping	33%	
Snakebites	67%	
Pesticides	33%	
Alcohol Abuse	0%	
Drug Use	67%	
Please select your age group	17-24 0%	
	25-39 33%	
	40-59 67%	
	60+ 0%	
If you have children at home, please select their age ranges.	0-5 0%	
	6-12 67%	
	13-17 67%	
	18+ 0%	

**FPICT Education Program Satisfaction Survey  
Dover Elementary School-Spanish Poison Prevention  
February 6, 2024**

**N=8**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%	0%		
Should the Poison Center continue to offer these types of educational programs?	88%	12%		
Did you save the Poison Help # in your phone today?	88%	12%		
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
<p>Comments:</p> <ul style="list-style-type: none"> <li>• I learned how to read the active ingredient in a medicine. Thank you Lisbet.</li> <li>• I hadn't heard of this number. It is a peace of mind to know about this line of services. Thank you.</li> <li>• I liked it a lot.</li> <li>• Excellent.</li> <li>• Very good information, easy examples to understand real situations.</li> <li>• Excellent class, I learned a lot from it, it was very useful, the teacher explained very well. Thank you for this class.</li> </ul>				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey  
TampaWell, Walk with a Doc Event  
February 10, 2024**

**N=7**

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	0%
Have you ever called the poison center?	29%	71%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	86%	14%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	86%	14%
Do you have any children at home?	43%	57%
Do you have any children in your home have special needs?	0%	100%
Please select all poisoning exposures that occur in your community.		
Vaping	83%	
Snakebites	100%	
Pesticides	83%	
Alcohol Abuse	67%	
Drug Use	83%	
Please select your age group	17-24 0%	
	25-39 43%	
	40-59 29%	
	60+ 29%	
If you have children at home, please select their age ranges.	0-5 0%	
	6-12 100%	
	13-17 0%	
	18+ 0%	

**FPICT Education Program Satisfaction Survey**  
**Plant City, Hispanic Services Council Spanish Presentation: PCC's Overview**  
**February 22, 2024**

**N=10**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%	0%		
Should the Poison Center continue to offer these types of educational programs?	100%	0%		
Did you save the Poison Help # in your phone today?	100%	0%		
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"> <li>• A lot of important information I didn't know.</li> <li>• Very good program. Thank you for coming from so far away and teaching us this very important information in Spanish.</li> <li>• The information was excellent, I would like to learn more about medication safety. Thanks a lot.</li> <li>• All is very good, lots of very important information thank you</li> <li>• It's very nice to know the program.</li> </ul>				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey**  
**Children's Board of Town & Country Spanish Presentation: PCC's Overview**  
**March 1, 2024**

**N=9**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%	0%		
Should the Poison Center continue to offer these types of educational programs?	100%	0%		
Did you save the Poison Help # in your phone today?	100%	0%		
Were the speakers professional and effective?	100%	0%		
Overall, did the educational training session meet your expectations	100%	0%		
<p>Comments:</p> <ul style="list-style-type: none"> <li>• Thank you for the class. It was very good.</li> <li>• Thank you for letting us know this important information.</li> <li>• Please come back and teach us about Florida's venomous insects and snakes.</li> <li>• I learned a lot. Excellent work and very good presentation.</li> <li>• I would like Lisette to come back and teach us more classes on other poison prevention topics. Thanks a lot.</li> <li>• Very professional presenter and very important information. I didn't know about Poison Help's services.</li> <li>• Very good information, the educator is very professional. Thank you.</li> <li>• Valuable information that was shared by Lisette. I thank the Poison Help program for existing and for sharing with us their knowledge to prevent this type of poisoning or knowing how to act in case of such an emergency. Please give us other trainings related to insects and other things that can cause poisoning.</li> <li>• Very important information</li> </ul>				
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey**  
**Advent Health Hospital – EDNIP Program**  
**March 1, 2024**

**N = 48**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the poison control center continue to offer this type of program?	100%			
Did you save the Poison Help number in your phone today?	97%	3%		
Is it a HIPAA violation to share patient information with the Poison control center?			100%	
The information received will help provide better patient care?	100%			
Do you now have a better understanding of why it is important to consult the poison control center?	100%			
Was the speaker professional and effective?	100%			
Overall, did the educational training session meet your expectations?	100%			
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Today's program was	94%	6%		
<b>Comments:</b>				
<ul style="list-style-type: none"> <li>• Great presentation</li> <li>• This is very informative</li> <li>• Very helpful for nursing practice</li> <li>• Thank you</li> <li>• Dr. Douge was so great!</li> <li>• Very helpful</li> <li>• I only wish she had a microphone</li> <li>• Great resource</li> <li>• I was very intrigue by the presentation</li> <li>• Very, very helpful</li> <li>• Great job</li> <li>• This will definitely improve my practice.</li> </ul>				

**FPICT Education Program Satisfaction Survey  
Opioid Subcommittee - Special Poison Center Program  
March 5, 2023**

**N=13**

<b>Program Questions</b>	<b>Correct</b>				<b>Incorrect</b>
Was the information helpful and easy to understand?	100%				
Calls to the Poison Center are answered by healthcare professionals?	100%				
Should the Poison Control continue to offer this type of programs?	100%				
Did you save the Poison Help line number in your phone today?	100%				
It is a HIPAA violation to share patient information with the Poison Center?	100%				
Was the speaker professional and effective?	100%				
		<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
How would you rate today's poison prevention program?	100%				

**FPICT Education Program Satisfaction Survey**  
**Agency Connection: PCC Overview Presentation**  
**March 6, 2024**

**N=9**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%	0%		
Should the Poison Center continue to offer these types of educational programs?	100%	0%		
Did you save the Poison Help # in your phone today?	100%	0%		
Were the speakers professional and effective?	100%	0%		
Overall, did the educational training session meet your expectations	100%	0%		
<p>Comments:</p> <ul style="list-style-type: none"> <li>• I had never heard of Poison Control before. Thank you, this information was helpful and very important. I will share it with our members.</li> <li>• Very informative. Thank you Lisette.</li> <li>• Excellent presentation. Thank you.</li> <li>• The information provided by Lisette Cullen was very informative. The information is needed and good to know personally. Also, to inform others.</li> <li>• Lisette did a great job!</li> <li>• Excellent information!</li> <li>• Lisette Cullen did an incredible job of presenting and I learned so much that I didn't know before. Thank you!</li> </ul>				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey**  
**Children's Board of Plant City Spanish Presentation: PCC's Overview**  
**March 19, 2024**

**N=3**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%	0%		
Should the Poison Center continue to offer these types of educational programs?	100%	0%		
Did you save the Poison Help # in your phone today?	100%	0%		
Were the speakers professional and effective?	100%	0%		
Overall, did the educational training session meet your expectations	100%	0%		
Comments: <ul style="list-style-type: none"> <li>• Excellent information.</li> <li>• Very good information, you learn a lot.</li> <li>• Very good classes and very efficient and very good information.</li> </ul>				
	Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%			

**FPICT Education Program Satisfaction Survey  
National Poison Prevention Week  
March 17 - 23, 2024**

**N=108**

<b>Program Questions</b>	<b>Correct</b>	<b>Incorrect</b>
What is the fast, free, and confidential phone number to call in order to reach Poison Control?	97%	3%
How many Poison Control Centers exist in the United States?	91%	9%
Where is the Tampa Poison Control Center located?	90%	10%
Who calls the Poison Center?	100%	0%
What is the most common cause of poisoning?	45%	54%
The Poison Center can help with the following poisonings	100%	
What ages do Poison Centers serve?	99%	1%
Where can you turn to follow the Florida Poison Information Center Tampa for important updates on drugs, poisonings, and poison prevention tips?	100%	
Calls to the Poison Center are answered by	93%	7%
What is the Florida Poison Information Center-Tampa's annual average patient case volume?	46%	54%
The Poison Center provides training and educational materials free of charge.	100%	

**FPICT Education Program Satisfaction Survey**  
**USF Health – Taneja College of Pharmacy**  
**Operation Medication Safety - National Poison Prevention Week**  
**March 20, 2024**

**N = 22**

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the poison control center continue to offer this type of program?	100%				
Did you save the Poison Help number in your phone today?	100%				
Is it a HIPAA violation to share patient information with the Poison control center?					100%
The information received will help provide better patient care?	100%				
Do you now have a better understanding of why it is important to consult the poison control center?	100%				
Was the speaker professional and effective?	100%				
Overall, did the educational training session meet your expectations?	100%				
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	
Today's program was	100%				
<b>Comments:</b>					
<ul style="list-style-type: none"> <li>• Such a great presentation</li> <li>• Amazing presenter</li> <li>• Very helpful</li> <li>• Great program</li> <li>• Really enjoyed this presentation</li> <li>• I am very interested and may look into this further</li> <li>• Amazing session</li> <li>• It actually made me interested in pursuing this field of hospital and pharmacy practice.</li> <li>• Perfect Presentation</li> <li>• Very interested in this as future career</li> </ul>					

**FPICT Education Program Satisfaction Survey**  
**Department of Health in Pasco County – National Poison Prevention Week**  
**March 21, 2024**

**N = 12**

<b>Program Questions</b>	<b>Yes</b>				<b>No</b>
Was the information helpful and easy to understand?	100%				
Should the poison control center continue to offer this type of program?	100%				
Did you save the Poison Help number in your phone today?	75%				25%
The information received will help provide better patient care?	100%				
Was the speaker professional and effective?	100%				
Overall, did the educational training session meet your expectations?	100%				
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	
Today's program was	83%	17%			
<b>Comments:</b>					
<ul style="list-style-type: none"> <li>• Great presentation</li> <li>• Thank you!</li> <li>• Great facts and data.</li> <li>• Wonderful knowledge</li> <li>• Very supportive in collaborating</li> <li>• Excellent speaker!</li> </ul>					

**FPICT Education Program Satisfaction Survey**  
**St. Lucie County - Marijuana Summit**  
**March 28, 2024**

**N = 20**

Program Questions	Yes				No
Was the information helpful and easy to understand?	100%				
Should the poison control center continue to offer this type of program?	100%				
Did you save the Poison Help number in your phone today?	90%				10%
Have you ever called the Poison Center?	15%				85%
Was the speaker professional and effective?	100%				
Overall, did the educational training session meet your expectations?	100%				
	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	
Today's program was	80%	20%			
<b>Comments:</b>					
<ul style="list-style-type: none"> <li>• She was great.</li> <li>• It was informative</li> <li>• I learned so much!</li> <li>• Thank you!</li> <li>• Very informative</li> <li>• Engaging speaker</li> <li>• Thank you!</li> <li>• Important info shared</li> <li>• Great job!</li> <li>• Amazing presentation.</li> <li>• I learned a lot.</li> </ul>					