

**FPICT Education Program Satisfaction Survey**  
**Cleveland Clinic New ED Nurses – Virtual Presentation**  
**Tox. Emergencies**  
**January 3, 2023**

**N = 14**

Program Questions		Yes	No		
Was the information helpful and easy to understand?		100%			
Should the poison control center continue to offer this type of program?		100%			
Did you save the Poison Help number in your phone today?		13	1		
Is it a HIPAA violation to share patient information with the Poison control center?			100%		
The information received will help provide better patient care?		100%			
Do you now have a better understanding of why it is important to consult the poison control center?		100%			
Was the speaker professional and effective?		100%			
Overall, did the educational training session meet your expectations?		100%			
		Excellent	Good	Fair	Poor
Today’s program was		100%			

**FPICT Education Program Satisfaction Survey**  
**3 Kings Day - The Hispanic Resource Family Cultural Center**  
**January 7, 2023**

**N=5**

Survey Questions	Yes	No
Have you heard of the poison center before today?	20%	60%
Have you ever called the poison center?	0%	100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	40%	60%
Did you learn anything new today?	100%	0%
Are you worried or concerned about poisoning?	60%	40%
Do you have any children at home?	80%	20%
Do you have any children in your home have special needs?	0%	100%
Please select all poisoning exposures that occur in your community.		
<div>Vaping 0%</div> <div>Snakebites 75.00%</div> <div>Pesticides 50.00%</div> <div>Alcohol Abuse 25.00%</div> <div>Drug Use 25.00%</div>		
Please select your age group	<div>17-24 20%</div> <div>25-39 60%</div> <div>40-59 40%</div> <div>60+ 40%</div>	
If you have children at home, please select their age ranges.	<div>0-5 100%</div> <div>6-12 50%</div> <div>13-17 0%</div> <div>18+ 0%</div>	

**FPICT Education Program Satisfaction Survey  
Odessa Girl Scouts Troop – Presentation  
January 13, 2023**

**N=2**

Program Questions		Yes	No		
Was the information helpful and easy to understand?		100%			
Should the Poison Center continue to offer these types of educational programs?		100%			
Did you save the Poison Help # in your phone today?		100%			
Were the speakers professional and effective?		100%			
Overall, did the educational training session meet your expectations		100%			
		Excellent	Good	Fair	Poor
How would you rate today's poison prevention program?	100%				

**FPICT Education Program Satisfaction Survey**  
**Healthy Start Pre-Schoolers & Safe Kids Orange Coalition Presentation Poison**  
**Prevention in Young Children – Virtual Presentation**  
**February 17, 2023**

**N=2**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the Poison Center continue to offer these types of educational programs?	100%			
Did you save the Poison Help # in your phone today?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"><li>Ms. Lissette was patient, presented the information to the children and staff very well. Her encouragement was great.</li><li>Tech issues with some of the slides but other than that great.</li></ul>				
	Excellent	Good	Fair	Poor
How would you rate today’s poison prevention program?	50%	50%		

**FPICT Education Program Satisfaction Survey**  
**Hillsborough County Public Schools**  
**Vaping Safety Tips – Spanish Virtual Presentation**  
**January 18, 2023**

**N=3**

Program Questions		Yes	No		
Was the information helpful and easy to understand?		100%			
Should the Poison Center continue to offer these types of educational programs?		100%			
Did you save the Poison Help # in your phone today?		67%	33%		
Were the speakers professional and effective?		100%			
Overall, did the educational training session meet your expectations		100%			
Comments: <ul style="list-style-type: none"><li>• Thank you!</li></ul>					
		Excellent	Good	Fair	Poor
How would you rate today’s poison prevention program?		100%			

<b>FPICT Education Program Satisfaction Survey</b> <b>Disaster Preparedness – Virtual Presentation</b> <b>January 19, 2023</b>				
<b>N = 22</b>				
Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the poison control center continue to offer this type of program?	100%			
Was the speaker professional and effective?	100%			
Overall, did the educational training session meet your expectations?	100%			
<div> <div>Excellent</div> <div>Good</div> <div>Fair</div> <div>Poor</div> </div>				
Today's program was	100%			
<b>Comments:</b> <ul style="list-style-type: none"> <li>• Thank you!</li> <li>• Very well structured and presented.</li> <li>• Excellent experience on poison control to be better prepared as nurses.</li> <li>• Thank you</li> <li>• Dr. Douge was great explaining the possibility of working there in the future which is something I would be interested in. Most importantly information that she gave us we can use with our patients and out in the community. There were many things that I did not know before today. Thank you a lot!</li> <li>• Great day!</li> <li>• I thoroughly enjoyed today's presentation and all the activities we completed. I came away from this experience with vital information to share with my family, friends, future patients and community. Thank you!</li> <li>• Excellent presentation</li> <li>• It was a great session</li> <li>• Great learning day</li> <li>• Thank you for your time!</li> </ul>				

**FPICT Education Program Satisfaction Survey**  
**Rasmussen University BSN Students – Virtual Practicum**  
**January 19, 2023**

**N = 22**

Program Questions		Yes	No		
Was the information helpful and easy to understand?		100%			
Should the poison control center continue to offer this type of program?		100%			
Did you save the Poison Help number in your phone today?		100%			
Is it a HIPAA violation to share patient information with the Poison control center?			100%		
The information received will help provide better patient care?		100%			
Do you now have a better understanding of why it is important to consult the poison control center?		100%			
Was the speaker professional and effective?		100%			
Overall, did the virtual program meet your expectations?		100%			
		Excellent	Good	Fair	Poor
Today’s program was		85%	15%		
Comments:					
<ul style="list-style-type: none"><li>• Learned a lot about poison control! Overall positive</li><li>• Very thought provoking. Thank you for your time!</li><li>• I learned a lot about how to store toxins and interventions to set in place to avoid potential harmful effects of toxins.</li><li>• I learned that I should keep the number handy because toxic events can be handled at home before going to the ER.</li><li>• It was a great experience detailing about how to utilize and when we are to call poison control.</li></ul>					

- Today's activities proved to be an excellent learning experience as we learned the roles of the poison control centers and how their knowledge is applied in collaboration with nurses dealing with toxicology scenarios.
- I learned that nurses with critical care experience can work in poison control as a specialist, which was interesting as I am still determining my options for my future as a nurse.
- Overall, this was a great experience. This was a very beneficial training and clinical education on poison control and the resources available.
- I enjoyed the program. Dr. Jemima Douge was very informative about poison control.
- This was an excellent experience about poison control and how healthcare providers can collaborate with poison control experts
- It was great. I learned a lot of things that I did not know about and the more knowledge the better for my community and the patients that I care for now and in the future.
- Very educational for healthcare professionals to learn the resources they provide to the public and also how they act as a reference if no pharmacist is on call. Great information in the PowerPoints!
- Today's clinical experience gave me an understanding of how nurses and Poison Control play a role in protecting the public from poisoning and how we can help prevent injury from occurring when community members accidentally ingest substances. I was interesting to learn how Poison Control is a mediator between community members, hospitals, and other healthcare related services. I also enjoyed being able to review the visual statistics on the Florida Poison Control website to see what issues were affecting our community the most.
- I appreciate being able to work through each case study after getting an overview of the pertinent information as it really help to solidify the knowledge that I learned today. Thank you so much for the experience!
- Today was very informative.
- I had a great experience today! I didn't realize how much Poison Control could affect my future occupation!
- The assignments we had to do were very informative and had us having great discussions within our group. We would bounce off each other's ideas and we learned a great load of information!
- Very informative day, and very interactive. I learned a lot.
- I was amazed at all the types of poisoning the center handles and that the center helps consumers and providers.
- There was a lot about poison control that I did not understand nor realize was available with just a phone call. Also understanding when times you should recommend people to go the ED or call 911.
- I had a very enlightening day learning about the basics of Poison Control, the services provided, and the resources available to the community.
- The Poison Center has a very usable website too!



**FPICT Education Program Satisfaction Survey**  
**Providers Fair - Safe Children Coalition Sarasota**  
**January 23, 2023**

**N=2**

Survey Questions	Yes	No
Have you heard of the poison center before today?	100%	
Have you ever called the poison center?		100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	100%	
Did you learn anything new today?	100%	
Are you worried or concerned about poisoning?	100%	
Do you have any children at home?		100%
Do you have any children in your home have special needs?	14.29%	85.71%
Please select all poisoning exposures that occur in your community.		
Vaping      100% Snakebites      100% Pesticides      100% Alcohol Abuse      100% Drug Use      100%		
Please select your age group	17-24   0% 25-39   0% 40-59   100% 60+      0%	
If you have children at home, please select their age ranges.	0-5      100% 6-12    0% 13-17   0% 18+     0%	

FPICT Education Program Satisfaction Survey					
Hillsborough County Emergency Dispatchers – Poison Center Visit					
February 2, 2023					
N = 7					
Program Questions		Yes	No		
Was the information helpful and easy to understand?		100%			
Should the poison control center continue to offer this type of program?		100%			
Did you save the Poison Help number in your phone today?		57%	43%		
Is it a HIPAA violation to share patient information with the Poison control center?			100%		
The information received will help provide better patient care?		100%			
Do you now have a better understanding of why it is important to consult the poison control center?		100%			
Was the speaker professional and effective?		100%			
Overall, did the educational training session meet your expectations?		100%			
		Excellent	Good	Fair	Poor
Today’s program was		100%			

**FPICT Education Program Satisfaction Survey**  
**RCMA Mulberry (Spanish Survey)**  
**February 25, 2023**

**N=2**

Survey Questions	Yes	No
Have you heard of the poison center before today?		100%
Have you ever called the poison center?		100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?		100%
Did you learn anything new today?	100%	
Are you worried or concerned about poisoning?	100%	
Do you have any children at home?	100%	
Do you have any children in your home have special needs?		100%
Please select all poisoning exposures that occur in your community.		
Vaping            100% Snakebites Pesticides Alcohol Abuse   50% Drug Use        50%		
Please select your age group	17-24   0% 25-39   100% 40-59   0% 60+     0%	
If you have children at home, please select their age ranges.	0-5     50% 6-12   100% 13-17   0% 18+    0%	

**FPICT Education Program Satisfaction Survey**  
**Fire Station 41 - Open House in Largo**  
**March 4, 2023**

**N=7**

Survey Questions	Yes	No
Have you heard of the poison center before today?	85.7%	14.29%
Have you ever called the poison center?	28.57%	71.43%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	57.14%	42.86%
Did you learn anything new today?	100%	
Are you worried or concerned about poisoning?	57.14%	42.86%
Do you have any children at home?	100%	
Do you have any children in your home have special needs?		100%
Please select all poisoning exposures that occur in your community.		
Vaping      66.67% Snakebites      66.67% Pesticides      100% Alcohol Abuse      16.67% Drug Use      33.33%		
Please select your age group	17-24    0% 25-39    85.71% 40-59    14.29% 60+      0%	
If you have children at home, please select their age ranges.	0-5      100.00% 6-12    0% 13-17    0% 18+      0%	

**FPICT Education Program Satisfaction Survey**  
**Consulate of Mexico – International Women’s Day (Spanish)**  
**March 8, 2023**

**N=4**

Survey Questions	Yes	No
Have you heard of the poison center before today?		100 %
Have you ever called the poison center?		100%
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	75%	25%
Did you learn anything new today?	100%	
Are you worried or concerned about poisoning?	100%	
Do you have any children at home?	100%	
Do you have any children in your home have special needs?	50%	50%
Please select all poisoning exposures that occur in your community.		
Vaping            25% Snakebites       100% Pesticides       75% Alcohol Abuse   25% Drug Use         25%		
Please select your age group	17-24   0% 25-39   50% 40-59   50% 60+     0%	
If you have children at home, please select their age ranges.	0-5     50% 6-12    50% 13-17   25% 18+     0%	

**FPICT Education Program Satisfaction Survey**  
**USF Pharmacy Student – Professional Development Unit**  
**Poison Center Overview and Drug Trends**  
**March 21, 2023**

**N = 23**

Program Questions		Yes	No		
Was the information helpful and easy to understand?		100%			
Should the poison control center continue to offer this type of program?		100%			
Did you save the Poison Help number in your phone today?		100%			
The information received will help provide better patient care?		100%			
Do you now have a better understanding of why it is important to consult the poison control center?		100%			
Was the speaker professional and effective?		100%			
Overall, did the educational training session meet your expectations?		100%			
		Excellent	Good	Fair	Poor
Today's program was		100%			
Comments:					
<ul style="list-style-type: none"><li>• Very Informative</li><li>• I've heard mention of opportunities at the Poison Control Center but now I want to seriously look at them.</li><li>• It was a really informative session and I learned a lot.</li><li>• I enjoyed the presentation</li></ul>					

**FPICT Education Program Satisfaction Survey**  
**Emergency Dispatchers – Poison Center Visit**  
**March 22, 2023**

**N = 4**

<b>Program Questions</b>	<b>Yes</b>	<b>No</b>
Was the information helpful and easy to understand?	100%	
Should the poison control center continue to offer this type of program?	100%	
Did you save the Poison Help number in your phone today?	75%	25%
Is it a HIPAA violation to share patient information with the Poison control center?		100%
The information received will help provide better patient care?	100%	
Do you now have a better understanding of why it is important to consult the poison control center?	100%	
Was the speaker professional and effective?	100%	
Overall, did the educational training session meet your expectations?	100%	
	<b>Excellent</b>	<b>Good</b>
	<b>Fair</b>	<b>Poor</b>
Today's program was	100%	

**PICT Education Program Satisfaction Survey**  
**Children's Board – Medication Safety Presentation**  
**March 23, 2023**

**N=3**

**Program Questions**

**Yes**

**No**

Was the information helpful and easy to understand?

100%

Should the Poison Center continue to offer these types of educational programs?

100%

Did you save the Poison Help # in your phone today?

100%

Were the speakers professional and effective?

100%

Overall, did the educational training session meet your expectations

100%

Comments:

- Extremely informative
- thanks Lissette

**Excellent**

**Good**

**Fair**

**Poor**

How would you rate today's poison prevention program?

100%



<b>FPICT Education Program Satisfaction Survey</b> <b>National Poison Prevention Week – Tampa General Hospital Employees</b> <b>March 19-25, 2023</b>		
<b>N = 141</b>		
<b>Program Questions</b>	<b>Correct</b>	<b>Incorrect</b>
What is the fast, free, and confidential phone number to call in order to reach Poison Control?	94%	6%
Where is the Tampa Poison Control Center located?	83%	17%
How many Poison Control Centers exist in the United States?	80%	20%
What ages do Poison Centers serve?	99%	1%
Where can you turn to follow the Florida Poison Information Center Tampa for important updates on drugs, poisonings, and poison prevention tips?	92%	
The Poison Center can help with the following poisonings:	99%	
Calls to the Poison Center are answered by:	84%	
What is the Poison Center's annual average case volume?	55%	
True or False: The Poison Center provides training and educational materials free of charge.	100%	

**FPICT Education Program Satisfaction Survey**  
**National Poison Prevention Week – Post Survey**  
**Tampa General Employees**  
**March 27, 2023**

**N = 6**

<b>Program Questions</b>	<b>Yes</b>	<b>No</b>
Was the information helpful and easy to understand?	100%	
Have you heard of the Poison Center before this week?	67%	33%
Did you know the Poison Center is located at TGH?	50%	50%
Have you ever called the Poison Center?	50%	50%
Did you save the Poison Help number in your phone?	67%	33%
Do you know have a better understanding on why it is important to consult the Poison Center?	100%	
Did you find the items on the table helpful?	83%	17%
Please select the items you liked the most:	Bags Pens Magnets Brochures	

**Comments:**

- Great job to all!
- Thank you for all you do!
- The educator was amazing!
- Extremely informative.
- I was surprised by the things I thought I knew, but didn't as well as what I learned during my break.

**FPICT Education Program Satisfaction Survey**  
**Children's Board– Seguridad con los Medicamentos Presentation**  
**March 31, 2023**

**N=9**

Program Questions	Yes	No		
Was the information helpful and easy to understand?	100%			
Should the Poison Center continue to offer these types of educational programs?	100%			
Did you save the Poison Help # in your phone today?	100%			
Were the speakers professional and effective?	100%			
Overall, did the educational training session meet your expectations	100%			
Comments: <ul style="list-style-type: none"><li>• Thank you for giving us some very important information. I didn't know about this service.</li><li>• The talk was a great learning.</li><li>• Very good talk</li><li>• Very instructive wonderful, served us many examples.</li><li>• I learned a lot, thank you very much.</li><li>• Very educational. Excellent</li></ul>				
	Excellent	Good	Fair	Poor
How would you rate today’s poison prevention program?	100%			