



**Florida Poison Information Center - Miami**  
***Educational Programs Satisfaction Survey Results***  
 January 1, 2022 through March 31, 2022

<b>Number of Surveys Completed</b>	<b>How would you rate the Poison Prevention Program?</b>	<b>Was the information helpful and easy to understand?</b>	<b>Was the speaker effective and professional?</b>	<b>Overall, did the educational training session meet your expectations?</b>
	<b>• 1-4</b>	<b>Yes or No</b>	<b>1-3</b>	<b>Yes or No</b>
N = 123	(1) 90% (111) (2) 7% (9) (3) 2% (3) (4) 0% (0) Refused 0	(yes) 100% (123) (no) 0% Refused 0	(yes) 100% (123) (no) 0% Refused 0	(yes) 99% (122) (no) 0% (1) Refused 0

1= Excellent  
 2= Good  
 3= Average  
 4= Ineffective

Comments: “The speaker was great, very enthusiastic and thorough. Was willing to answer all questions and was very interactive.” “The information was helpful and now I have a better insight of how this program works and how it help others.” “I was surprised at some of the information I learned, some seemed counterintuitive, but made sense once explained.” “Would love to see a Marine Envenomations - specific talk! Would also love one more specific to plants, mushrooms, fruits, and how to identify harmful species.” “It was great to learn that poison control can help me if I need to identify a medication. Good thing to know.” “Very informative and value content for future reference and for the families we work with.” Thank you so much, I learned a great deal about what the center does that I had no idea about, also current trends that were interesting, and I will definitely be sharing all that info with clients, friends, and family.” “Keep up the great job you are doing for our families.