



Florida Poison Information Center - Miami
Educational Programs Satisfaction Survey Results
 October 1, 2022 through December 31, 2022

Number of Surveys Completed	How would you rate the Poison Prevention Program?	Was the information helpful and easy to understand?	Was the speaker effective and professional?	Overall, did the educational training session meet your expectations?
	• 1-4	Yes or No	1-3	Yes or No
N = 99	(1) 91% (90) (2) 8% (8) (3) 1% (1) (4) 0% (0) Refused 0	(yes) 100% (99) (no) 0% Refused 0	(yes) 100% (99) (no) 0% Refused 0	(yes) 100% (99) (no) 0% Refused 0

1= Excellent 2= Good 3= Average 4= Ineffective

Comments: "I learned so much and will be using this resource. I like that the providers speak multiple languages and its accessible to everyone." "Very interesting zoom; like mentioned many times, the reason why people do not report these cases is because they don't know of the existence of these services." "Very professional and well prepared. Made the content easy to understand. I like her use of statistics." "I thought this program was amazing. I know cultural consuming alcohol in large quantities is viewed as a norm and when that population starts to take medication for health-related reasons, they don't always realize the gravity of mixing both together." "As a professional and as citizen, I am happy we have these services active." "The information was very helpful and understanding the instructor went over things like in the kitchen children should have safety locks any medication, oil, cleaning supplies should be stored up and away." "The speaker was very professional; i loved how she ask us questions and we gave feedback" "Keep up the great work informing and sharing all these materials to everyone." "Learning about age-specific prevention strategies was very helpful." "Very informative for EMS personnel."