



FPICN conducted 3 types of educational programs this quarter: poison prevention education, AHLS instructor training and AHLS Provider information. Summaries of the evaluations are below.

**Florida Poison Information Center/Jacksonville**  
*Educational Program Satisfaction Survey*

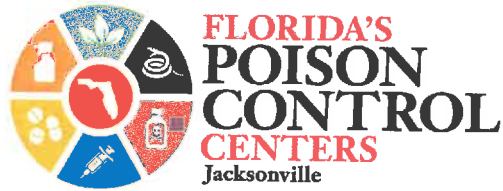
| April – June 2022  | YES   | NO | NA |
|--|---|----|----|
| Was the information helpful and easy to understand?              | 100%  | -  | -  |
| Should the Poison Center continue to offer this type of program? | 99%   | 1% | -  |
| Was the speaker professional and effective?                      | 100%  | -  | -  |
| Overall, did the program meet your expectations?                 | 100%  | -  | -  |
| How would you rate the Poison Center Program?                    | 1=Excellent 98%<br>2=Good 2%<br>3=Average-0%<br>4=Poor-0% |    |    |

**N=146**

Comments:

4-12-22 (Mike McCormick)

- Thank You
- Very Good Speaker. Enjoyed him.
- Very Good Speaker. Enjoyed him.
- Mike was very professional, pleasant, person and through.



- Pest Control should be more functional and expansive. More activities for the citizens to create their interest more aware of what you trying to do or represent.
- Enjoying
- None

#### Suggestions for Improvement

- None
- More Freebies

#### 4-15-22 (Mike McCormick/Chiemela Ubani)

- It was excellent
- Very interactive and fun!
- Wonderful presentation! Engaging Thank you!
- Great energy and reletive info!
- This was very informative. Thank you!
- Great presentation!
- Very informative session. Poison Control is a great resource.
- Both presenters were great!
- Fun + interactive! Thank ya Guys!
- They were very engaging and Chiemela Ubani was very knowledgeable
- I will never forget the poison control number... 1-800-222-1222.
- Very informative and interactive. Great presentation.
- Informative and engaging! Thanks so much for what you do!
- Great!
- Honestly, fabulous presentation! The speakers were fun and interactive and presented in a way that was relatable and easy to comprehend.
- Excellent presentation!
- Very informative and entertaining!
- Very organized, well prepared, interactive. Great information! And presenters.
- Very entertaining.
- Very valuable information!
- Great presentation overall! Very informative and engaging.
- Great presentation. Very enjoyable!
- Great presentation! Entertaining & informative.
- Engaging, fast, informative!
- Both presenters were very knowledgeable and fun! A great learning experience.
- So good!
- Great Presentation!



- The presentation and speakers were fantastic & engaging! Amazing.
- Excellent, entertaining, informative
- Great presentation! Very informative!
- Excellent presenters. Overall great!
- Very interactive & kept my attention. Mike is a great public speaker & Chimmy made the toxicities memorable.
- Very engaging, charismatic and educational! I wish you would teach all my lectures!
- Great presentation! Kept us engaged!
- Great work!
- Loved it! Great job 😊
- They were awesome!
- Thank you!!
- Great presentation! Very informative.
- Good job, very informative 😊
- Very informative, very engaging
- Great, informative and engaging presentation!
- Amazing energy and content. Not only was this helpful, but enjoyable.
- Great session. I learned a lot and it gave me a lot of confidence in the service to help me in the future.
- Loved it, very engaging & informative! Great speakers!
- Excellent! Very informative!
- Great speakers!
- Amazing Presenters! I enjoyed the interactive portions and the energy they brought!
- Very entertaining + informational! They did a great job keeping everyone's attention and made it very fun to learn.

#### Suggestions for Improvement

- Not a thing
- None
- Mike did call Physician Assistants Physician's Assistant, which is incorrect. But was very engaging.
- Please come teach our pharm classes! Thank you both so much!
- Nothing
- Keep up the good work
- Nothing it was fantastic
- Nothing... They are perfect (image of a heart)

4-18-22 (Mike McCormick)

- can we create something for the parents to attend?



- I was shocked to learn about the marijuana edibles and all the other numbers presented. I tell my new parents to get the magnet on the fridge and then put number in their phone. This presentation gave me more situations that I can bring up as examples to really hit home on how careful and proactive parents have to be. Thank you. This class was time well spent.
- The training session was very informative. The content is relevant not only to those who attended but most importantly the families we serve.
- Wonderful! Learned about resources to improve poison education and prevention
- Exceptional presentation. Very engaging, educational, and a great use of my time.
- excellent presentation!
- Exceptional!!!

#### Suggestions for Improvement

- No, short and to the point with useful information.
- No suggestions for improvement at this time. Great presentation!
- None, this was fantastic!
- nothing...very good

#### 4/21/2022 (Mike McCormick)

- Loved his energy and how he involved us while providing information that I'm able to take back to my families. Thanks!
- Thorough, concise, well worth my time. Thank you.
- Included up to date information including COVID times.

#### Suggestions for Improvement

- None. Thanks for services!

#### 5-5-22 (Mike McCormick)

- Excellent presentation from Mike McCormick!
- great information... looking forward to accessing the website.
- Very Informative!
- Great content and presentation overall! Energetic and engaging speaker!
- Very informative
- Informative, I learned so much today!!! Loved this training
- Information was helpful
- It was very supportive and informative.
- Great content and presentation overall! Energetic and engaging speaker!

#### Suggestions for Improvement

- no improvements gave lots of good information, was enthusiastic and informative and great really enjoyed thanks so much
- just great
- None this is a great training!!!! loved it
- I think all the information was great and helpful
- More videos and questions dropped throughout the presentation to test our knowledge.

#### 5-20-22 (Mike McCormick)

- This event was very good, I learned a lot
- The speaker did a great job



6-8-22 (Mike McCormick)

- He did a great job! Easy to understand, relatable, educational and engaging! Impressive speaker
- I added the Poison Control number to my cell phone and shared with my family.
- Great topic and presenter. Thank you.
- Great presenter. He kept the audience engaged.
- Appreciate the info in order to provide to the families in our community.
- I put Poison control phone # in my phone. I also really have a much higher level of comfort in calling.
- Get a 3-digit phone # like 211/911/etc.
- Excellent presentation with valuable information presented in an engaging environment.
- Excellent facilitation, very informative professional and kept everyone engaged and humorous in effective areas
- The speaker was engaging and knowledgeable.
- Very knowledgeable with good examples. Good overview and easy to understand.
- It was very good information. I learned a lot from this speech.
- Very informative.
- This training was very informative. I gained a lot of knowledge from this training. I feel empowered and prepared to help potentially save a life. Thank you for keeping the information presented direct and to the point and being able to keep of your audience engaged. I felt like you did an amazing job. Keep up the amazing work.
- Awesome speaker
- Great info! I am willing to share all info with my co-workers, students and friends.
- Michael did a great job expressing how important it is to call them and he was very knowledgeable.
- I learned a lot. I loved the speaker's enthusiasm. Speaker kept our attention.
- Great presentation, engaging and informative.
- Excellent information. Thank you!
- Thanks for the handouts.
- Excellent
- Exceeded expectation – real/entertaining/practical
- The speaker was very engaging and ensured we know the poison control number. It is in my phone now.
- Very informative! Great energy.
- Great presentation and really informative.
- Informative and easy to understand
- Awesome presentation – love the enthusiasm!

#### Suggestions for Improvement

- Nothing – He did a fantastic job and was very impressive making a hard, dense topic engaging and in a positive light.
- Nothing – Michael's presentation was fantastic – great combination of entertaining and informational.
- Need more time to give presentation.



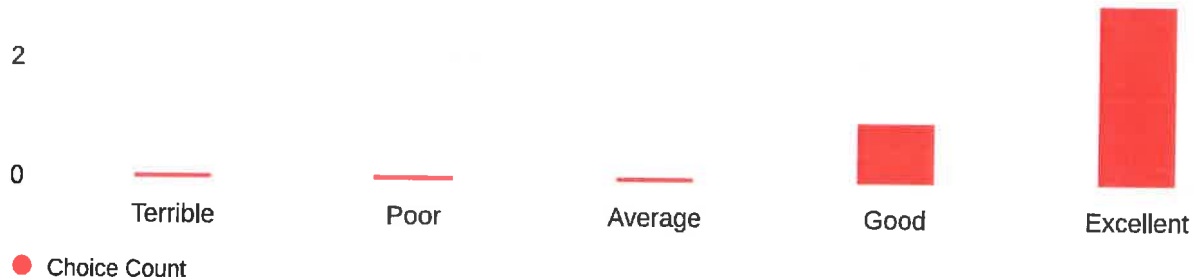
6-14-22 (Mike McCormick)

- Very good professional speaker. Made it interesting.
- Found out important info through program. I was not aware of.



## AHLS Instructor Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

### Q1.1 - How would you rate the overall educational quality of this activity?



### Q1.2 - Relative to where you were prior to participating in this activity, please...

| Field   | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|---|------|------|------|--------------------|----------|-----------|
| Describe the qualifications and responsibilities of the Scientific Advisory Committee and Administrative Policy Committee, Regional Director, Course Director, Instructors, and Providers | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |
| Identify the proper student to instructor ratio for each course   | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |
| Explain common adult education theories - what motivates older learners, reasons why they seek further education  | 4.00 | 5.00 | 4.75 | 0.43               | 0.19     | 4         |
| Explain why the "do's" and "don'ts" of teaching affect student learning and interaction   | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |

### Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

| Field                                   | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|---|------|------|------|--------------------|----------|-----------|
| Jay L. Schauben, Pharm D., DABAT, FAACT | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |



## AHLS Instructor Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

### Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

| Field                                   | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|---|------|------|------|--------------------|----------|-----------|
| Jay L. Schauben, Pharm D., DABAT, FAACT | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |

### Q2.3 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

You were outstanding!

Thank you very much for all your effort over these days, it has been excellent. I do struggle managing to keep focus with online lectures, but you've certainly provided excellent quality lectures!

Excellent Presenter

### Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

| Field   | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|---|------|------|------|--------------------|----------|-----------|
| This activity presented content relevant to EMS practice.   | 4.00 | 5.00 | 4.75 | 0.43               | 0.19     | 4         |
| This activity addressed each learning objective.  | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |
| The content was well-organized and moved logically from one point to the next.  | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |
| The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding. | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |
| The visual design of presentation materials enhanced my learning experience.  | 4.00 | 5.00 | 4.75 | 0.43               | 0.19     | 4         |
| The presentation materials were free of typos and spelling, usage and grammar errors.   | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 4         |





## AHLS Instructor Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.

5.00 5.00 5.00 0.00 0.00 4

### Q4.1 - Please select the response that best represents your strength of agreement...

| Field  | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|--|------|------|------|--------------------|----------|-----------|
| As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice. | 3.00 | 5.00 | 4.50 | 0.87               | 0.75     | 4         |
| As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.  | 4.00 | 5.00 | 4.75 | 0.43               | 0.19     | 4         |

### Q5.1 - Because of what I learned from my participation in this activity, I intend to make the following practice performance changes that I believe will result in positive patient outcomes:

Overview and implementation of our response to Hazmat incidents.

For my own practice: incorporate silence as a technique to get students to talk.

For mentoring others: excellent suggestions on how to get instructors to prepare better for delivering "their" talks such as individual dry runs + providing extra material.

Work on knowledge gathering and presentation quality.

### Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

None.



## AHLS Instructor Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

I realize this should have been in yesterday's feedback form: just a comment on the chapter in the book re. haemorrhagic fevers. The prognosis for Ebola has improved a lot. It was indeed 90% to begin with during the West-Africa outbreak 2013-16, but it improved a lot to around 50%. Also, there's a vaccine now both for Dengue fever and EVD (with ring-vaccination being hugely effective in containing also the latest outbreaks).

None at this time.

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?

4  
2  
0

0  
Yes

4  
No

No data found - your filters may be too exclusive!



## AHLS Provider Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

### Q1.1 - How would you rate the overall educational quality of this activity?



### Q1.2 - Relative to where you were prior to participating in this activity, please...

| Field                                      | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|--|------|------|------|--------------------|----------|-----------|
| Rapidly assess hazmat victims              | 4.00 | 5.00 | 4.73 | 0.45               | 0.20     | 11        |
| Recognize toxic syndromes (toxidromes)     | 3.00 | 5.00 | 4.55 | 0.66               | 0.43     | 11        |
| Medically manage hazmat patients           | 4.00 | 5.00 | 4.64 | 0.48               | 0.23     | 11        |
| Apply the Poisoning Treatment Paradigm     | 4.00 | 5.00 | 4.91 | 0.29               | 0.08     | 11        |
| Identify and administer specific antidotes | 3.00 | 5.00 | 4.45 | 0.66               | 0.43     | 11        |

### Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

| Field                                      | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|--|------|------|------|--------------------|----------|-----------|
| Thomas A. Kunisaki, M.D., FACEP, FACMT     | 1.00 | 5.00 | 4.18 | 1.34               | 1.79     | 11        |
| Lindsay Schaack Rothstein, Pharm D., DABAT | 3.00 | 5.00 | 4.64 | 0.64               | 0.41     | 11        |
| Jay L. Schauben, Pharm D., DABAT, FAACT    | 4.00 | 5.00 | 4.91 | 0.29               | 0.08     | 11        |
| Mark Schreiber, Pharm D., DABAT            | 3.00 | 5.00 | 4.73 | 0.62               | 0.38     | 11        |
| Molly Stott, Pharm D.                      | 4.00 | 5.00 | 4.82 | 0.39               | 0.15     | 11        |



## AHLS Provider Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

### Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

| Field                                      | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|--|------|------|------|--------------------|----------|-----------|
| Thomas A. Kunisaki, M.D., FACEP, FACMT     | 1.00 | 5.00 | 4.55 | 1.16               | 1.34     | 11        |
| Lindsay Schaack Rothstein, Pharm D., DABAT | 3.00 | 5.00 | 4.73 | 0.62               | 0.38     | 11        |
| Jay L. Schauben, Pharm D., DABAT, FAACT    | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 11        |
| Mark Schreiber, Pharm D., DABAT            | 4.00 | 5.00 | 4.91 | 0.29               | 0.08     | 11        |
| Molly Stott, Pharm D.                      | 3.00 | 5.00 | 4.73 | 0.62               | 0.38     | 11        |

### Q2.3 - Enter any comments you may have regarding Thomas A. Kunisaki, M.D., FACEP, FACMT.

Good

Have to be more organized, speak slower and give time to the reader to see/read the slide if not then dont use power point.

Excellent knowledgeable instructor.

Test

### Q2.4 - Enter any comments you may have regarding Lindsay Schaack Rothstein, Pharm D., DABAT.

Excellent instructor. Very knowledgeable and kept the audience engaged.

Very good

Dont read slides sentence by sentence

Excellent knowledgeable instructor.

Test



## AHLS Provider Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

### Q2.6 - Enter any comments you may have regarding Mark Schreiber, Pharm D., DABAT.

Excellent instructor. Very knowledgeable and kept the audience engaged.

Very good

Straight to the point, well organized!

Excellent knowledgeable instructor.

Test

### Q2.5 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

Excellent instructor. Very knowledgeable and kept the audience engaged.

Excellent

Excellent organization, explanations and analogies as well as experienced based examples, and recommendations

Excellent knowledgeable instructor.

Test

### Q2.7 - Enter any comments you may have regarding Molly Stott, Pharm D..

Excellent instructor. Very knowledgeable and kept the audience engaged.

Very good

Excellent knowledgeable instructor.

Test



## AHLS Provider Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

### Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

| Field  | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|--|------|------|------|--------------------|----------|-----------|
| This activity presented content relevant to EMS practice.  | 5.00 | 5.00 | 5.00 | 0.00               | 0.00     | 11        |
| This activity addressed each learning objective.   | 1.00 | 5.00 | 4.64 | 1.15               | 1.32     | 11        |
| The content was well-organized and moved logically from one point to the next.   | 4.00 | 5.00 | 4.91 | 0.29               | 0.08     | 11        |
| The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.      | 4.00 | 5.00 | 4.82 | 0.39               | 0.15     | 11        |
| The visual design of presentation materials enhanced my learning experience.   | 4.00 | 5.00 | 4.82 | 0.39               | 0.15     | 11        |
| The presentation materials were free of typos and spelling, usage and grammar errors.  | 2.00 | 5.00 | 4.73 | 0.86               | 0.74     | 11        |
| The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives. | 3.00 | 5.00 | 4.64 | 0.64               | 0.41     | 11        |

### Q4.1 - Please select the response that best represents your strength of agreement...

| Field  | Min  | Max  | Mean | Standard Deviation | Variance | Responses |
|--|------|------|------|--------------------|----------|-----------|
| As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice. | 4.00 | 5.00 | 4.91 | 0.29               | 0.08     | 11        |
| As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.  | 3.00 | 5.00 | 4.73 | 0.62               | 0.38     | 11        |



## AHLS Provider Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

**Q5.1 - As a result of what I learned from my participation in this activity, I intend to make the following practice/performance changes that I believe will result in more positive patient outcomes:**

I now have a more in depth understanding of which exposure scenarios to use extreme caution with.

Be more aware of Potential toxins or toxic ants that could be causing rash or other presentations.

Specially regarding toxidromes

Application of the poison treatment paradigm and being able to read various sources of information on chemicals to assess health risks if exposed in various ways.

Implement treatment paradigm

Add in awareness for other possible differentials in my practice.

Test

**Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:**

None. This is the best course I have ever taken. Extremely well done and relevant to my practice. I will be a better RN and CSPI having taken this course.

I thought the class was run very well. No issues.

It is a lot of presentations to cover online. The talks are of high quality, but it's difficult to hold focus with online talks, so I think most of the learning came from reading through the excellent course book in advance. I suggest short breaks between each talk, or alternatively that talks are recorded and reviewed in advance, and then more time is spent in discussion and with table-top exercises.

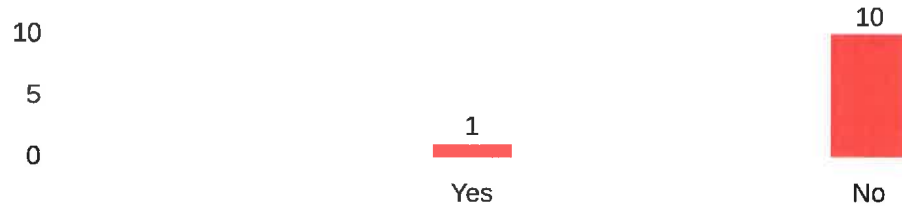
The actual textbook would really have been nice to have rather than the electronic version.

Test



## AHLS Provider Course Evaluation Summary Jacksonville, FL May 2022 (Virtual)

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



Q6.2 - If yes, please explain:

If yes, please explain:

Test