

FPICN conducted 3 types of educational programs this quarter: poison prevention education, AHLS instructor training and AHLS Provider information. Summaries of the evaluations are below.

### Florida Poison Information Center/Jacksonville Educational Program Satisfaction Survey

January – March 2023	YES	NO	NA
Was the information helpful and easy to understand?	100%	0%	-
Should the Poison Center continue to offer this type of program?	100%	0%	*
Was the speaker professional and effective?	100%	0%	
Overall, did the program meet your expectations?	100%	0%	ā
How would you rate the Poison Center Program?	1=Excellent 99% 2=Good 1% 3=Average-0% 4=Poor-0%		

N = 215



#### Comments:

#### 1-5-23 (Mike McCormick)

- Very Helpful
- Wonderful presentation! Appreciate it!
- Amazing information ©
- Great information, very helpful

### Suggestions for Improvement

- Have interpreter with bigger party of people
- Keep it going and find a way to reach more people
- None/Great

### 1-19-23 (McCormick - Mandarin Class 1)

- Nope!
- Do you like ice cream? Do you like McDonalds? Do you like Sesame street?
- To be honest, this lesson was amazing and helpful
- Excellent Speaker
- Gave me a lot of information for my notes
- It was good
- I learned a lot from the slide and I now know how to keep safe from poison
- He had us play games. It was fun, but he just let everyone yell.
- I really liked the snake part. Love snakes and helped cuz I have a lot of snakes where I live @
- I like the snakes and items you passed around
- I like it
- I learned a lot and this really helped.
- He had a good way of telling us clearly and in a fun way but not too fun that we couldn't' take it seriously.
- Thanks for coming. (heart emoji)
- I know how to drink bleach (thumbs up emoji)
- Presentation was notable.
- The presentation was nice.
- The program was very helpful to understand what to ask and why to call poison control.
- It was so good and effective. The speaker was very professional.
- None to be said.
- Very Good

### Suggestions for Improvement

- None
- None
- No Improvement
- Doesn't need any improvement
- Nothing
- It was perfect



- Make kids raise their hands for questions
- Non
- Maybe more of the game thing
- Nothing perfect
- Talk a little slower
- Don't drink bleach
- Nothing particular.
- Everything was great. It was all easy to understand. No improvements
- None.
- He should go slower on the slide show since I was supposed to take notes and he kept clicking too fast.
- None
- Nothing to improve.

#### 1-19-23 (McCormick - Mandarin Class 2)

- It was a nice change from regular class and surprisingly interesting and helpful.
- Give Mike a raise!
- Mike deserves a raise.
- Mike needs a raise.
- Amazing speaker! Mike deserves a raise.
- Should be CEO. Best man deserves a raise.
- Mike deserves a raise.
- Well presented and I was able to understand the information.
- He told us what we should do about measuring.
- He told us informational stuff to know.
- Poison guy was cool. Mike deserves a raise.
- Mike deserves a raise.
- Learned many things I didn't know before.
- Mike deserves a raise. Very funny guy but great at communicating the seriousness of the situation.
- Mike was amazing, but deserves a raise.
- Very good presentation.
- Very good program. Could be really useful.
- Mike deserves a raise. Give him a 10% raise.
- Give Mike a raise now.
- Mike is an excellent speaker Give Mike a raise. He is the best ever.
- It was very good presentation. Mike needs a raise. Very professional and smart.
- Really helpful, learned some new things.
- This was very helpful and good to have in an emergency. Mike deserves a raise!
- I really did like it. I just wished it was a little more uppidy.
- Very great and professional. Mike deserves a raise.
- It was a very effective learning session and Mike deserves a raise.
- Awesome teaching strategy. Michael deserves a raise.
- Really fun and interactive but very educational at the same time. He did a really good job!



- It was informational and some what interactive. It was also blunt and not sugar coated.
- He deserves a raise.
- Love the fact that he updates the PowerPoint and caters to audience.
- Thank you for helping for these tips. It helps a lot. I'll be really careful now about gummies and melatonin and poison.
- I enjoyed not having to do work. Also, I've taken ungodly amounts of medicine before and I was fine. Why is that?
- Keep up the good work.
- He did well and made me realize and I was very interested.

### Suggestions for Improvement

- Need to be more known to everyone.
- Mike needs a raise.
- More poison control games.
- Mike needs a raise.
- Mike should get a raise!
- Mike should get a raise.
- It was really educational presentation. Just wanted it to be more inclusive and funny. Mr. Mike deserves a raise.
- No snake toys
- None it was great.
- None. Thank you.
- Good job Mr. Mike.
- Nothing he did amazing but maybe play more games and maybe make us laugh more technical it's good.

#### 1-19-23

- Outstanding presentation We will continue to request speakers for new groups.
- Very educational. I learned a lot.
- Great presentation.
- Great speaker and info.
- Very informative Lots of data to process but enjoyable presentation.
- Very good
- Funny and whitty
- Exceeded expectations
- Thanks you!

### Suggestions for Improvement

- Keep informing the public
- Get more people to get this information out.

### 1-20-23 (Molly – UF Pharmacy Students)

It was a great introductions



### 1-24-23 (McCormick - Ronald McDonald House #1)

- Excellent Information
- Very informative, I learned a lot.
- Great Presentation

### 1-24-23 (McCormick - Ronald McDonald House #2)

- Lots of valuable information
- Very informative
- Thank you!
- Very good presentation
- I wasn't aware of snakes in January! Very valuable info
- It was good to find out some information that I was misinformed about. I didn't know caterpillars were venomous.

### Suggestions for Improvement

Keep on informing! Thank you.

### 1-26-23 (McCormick – Retired and Active Govt. Employees)

- Wonderful presentation. Very informative.
- Very informative
- Very interesting and entertaining
- We had an unexpected low attendance but that did not faze mike. He still presented the entire program well and answered many questions. Fantastic job!
- Mike's presentation was over the top. Very knowledgeable. So many and very professional in all aspects.
- So many new topics. Very helpful.
- Very well presented! Mike was extremely knowledgeable, yet made the presentation very enjoyable.
- Very good presentation and made me think about precautions for grandchildren that visit.

#### 2-10-23 (McCormick - Clay County Head Start)

- Very Helpful Thanks
- Learn a lot of great information
- Good service for children
- I really appreciate this program. It has helped me better understand how to protect.
- It was informative and he made sure people were engaged.
- It was very helpful.
- Great presenter.
- Strong and engaging presentation. Inclusion of Delta 8 and prescription medicine was nice.
- Very informative information. Would love to have you attend our parent ECS conference in Baker County.
- Very professional/informational.
- Speaker did a great job. Was great about keeping everyone's attention and had great energy. I really enjoyed the presentation ②.



- Very good presentation!
- Great and informative
- Valuable information and must needed to ensure families are safe.
- Very enthusiastic! Kept the group engaged!
- Great presentation. Very informative.
- Speaker was engaging and entertaining.
- Thanks for the information.

### Suggestions for Improvement

- You should do this program more often and do this in church.
- More interactions.
- Presentation was awesome!
- None at this time.

### 2-14-23 (McCormick - New Moms Ascension Southside)

- Very informative!
- Very informative and interactive @
- Great job!
- Thank you
- Great!
- Great speaker was lovely.

#### Suggestions for Improvement

Talk about vaping, drugs

#### 2-14-23 (Ronald McDonald House)

- Very descriptive and good sense of humor
- Thank you!
- Great information!

#### 3-08-23 (Once Voice Volusia)

- Thank you
- Info is great. Wish more people could attend these types of presentations.
- A lot of great takeaway information we can share with families.
- Great Presentation and Great Information.
- Great information. I would like to have a copy of the PowerPoint presentation.
- He is a great speaker, funny and engaging! I learned a lot and appreciate all of the information.
- Excellent delivery in speaking. Very informative.
- Great energy and information. Great plan to add number to phone.
- Very good presentation.
- Very engaging and interesting.
- Very good information. Must be taught in schools.
- The speaker was knowledgeable and engaging.
- Great presentation.



- Great Presentation
- So informative, great presentation
- Very informative presentation. Good to learn about the Florida Poison Control Center in Jax. Appreciate the # 1-800-222-1222.
- Great information!
- Is there a website I can use for group presentations?
- Thank you for keeping us informed
- The presentation was engaging and very informative.
- Excellent presentation
- Excellent info very relevant
- Great presentation covering a lot information, well-organized & kept the audience's attention well!
- Great presentation, informative & interactive

#### Suggestions for Improvement

- Always difficult to get the most current info, I know, but that is my only suggestion.
- Include information on pets and poisonings.
- Add info on Kratom toxicity
- Nothing, everything was great!
- Integrate presentations within school systems.
- Non Awesome job.

### 3-21-23 (Hanley Foundation – Putnam County)

- Excellent presentation. Surprisingly informative!
- Wonderful! So much great information.
- Excellent presentation by Mike!
- Mike is very informative and engaging. Very grateful.



### Q1.1 - How would you rate the overall educational quality of this activity?



# Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Describe the qualifications and responsibilities of the Scientific Advisory Committee and Administrative Policy Committee, Regional Director, Course Director, Instructors, and Providers	4.00	5.00	4.91	0.29	0.08	11
Identify the proper student to instructor ratio for each course	4.00	5.00	4.91	0.29	0.08	11
Explain common adult education theories - what motivates older learners, reasons why they seek further education	4.00	5.00	4.91	0.29	0.08	11
Explain why the "do's" and "don'ts" of teaching affect student learning and interaction	4.00	5.00	4.82	0.39	0.15	11

### Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay Schauben, PharmD, DABAT, FAACT	5.00	5.00	5.00	0.00	0.00	11
Jeffrey Bernstein, MD	1.00	5.00	4.64	1.15	1.32	11



# Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay Schauben, PharmD, DABAT, FAACT	5.00	5.00	5.00	0.00	0.00	11
Jeffrey Bernstein, MD	1.00	5.00	4.64	1.15	1.32	11

# Q2.3 - Enter any comments you may have regarding Jay Schauben, PharmD, DABAT, FAACT.

Jay provided an excellent overview of what it entails to be an instructor and of the AHLS organization. His knowledge and expertise are very motivating and shown in his passion for teaching the provider and instructor AHLS courses. I am happy I was able to take both courses with him.

Great job.

Explained teaching style that benefits adult learning

**Excellent teaching** 

Excellent instructor, very knowledgeable and well spoken.

Amazing passion

## Q2.4 - Enter any comments you may have regarding Jeffrey Bernstein, MD.

N/A

Not present

Highly knowledgeable



# Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	3.00	5.00	4.73	0.62	0.38	11
This activity addressed each learning objective.	1.00	5.00	4.55	1.16	1.34	11
The content was well-organized and moved logically from one point to the next.	1.00	5.00	4.64	1.15	1.32	11
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	2.00	5.00	4.55	0.89	0.79	11
The visual design of presentation materials enhanced my learning experience.	2.00	5.00	4.73	0.86	0.74	11
The presentation materials were free of typos and spelling, usage and grammar errors.	1.00	5.00	4.64	1.15	1.32	11
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	1.00	5.00	4.64	1.15	1.32	11

# $\ensuremath{\text{Q4.1}}$ - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	1.00	5.00	4.55	1.16	1.34	11
As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.	1.00	5.00	4.55	1.16	1.34	11



Q5.1 - Because of what I learned from my participation in this activity, I intend to make the following practice performance changes that I believe will result in positive patient outcomes:

Sharing information through education

Engage a student centered dialogue

Love it

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

Great class.

Outstanding

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?

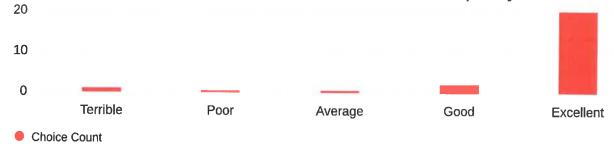


Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!



### Q1.1 - How would you rate the overall educational quality of this activity?



# Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Rapidly assess hazmat victims	3.00	5.00	4.65	0.56	0.31	23
Recognize toxic syndromes (toxidromes)	3.00	5.00	4.52	0.58	0.34	23
Medically manage hazmat patients	4.00	5.00	4.65	0.48	0.23	23
Apply the Poisoning Treatment Paradigm	3.00	5.00	4.61	0.57	0.33	23
Identify and administer specific antidotes	3.00	5.00	4.52	0.58	0.34	23

### Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay Schauben, PharmD, DABAT, FAACT	5.00	5.00	5.00	0.00	0.00	22
Jeffrey Bernstein, MD	4.00	5.00	4.95	0.21	0.04	22

# Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay Schauben, PharmD, DABAT, FAACT	5.00	5.00	5.00	0.00	0.00	22



Jeffrey Bernstein, MD

5.00 5.00

5.00

0.00

0.00

22

# Q2.3 - Enter any comments you may have regarding Jay Schauben, PharmD, DABAT, FAACT.

Great instructor, welcoming, and very knowledgeable.

Great instructor, endlessness reference on HazMat knowledge.

Extremely knowledgeable and can articulate all components that are understandable

Genius! Unique ability to communicate extremely difficult concepts!!

Use of more examples to help explain concepts.

Great job.

Great job.

Awesome

Phenomenal instructor, knowledgeable and enjoyed this very much.

## Q2.4 - Enter any comments you may have regarding Jeffrey Bernstein, MD.

Great instructor, friendly, provided clinical case scenarios clearly making the content easier to understand.

Equally as great. Appreciate the real world connections he made as well.

Extremely knowledgeable and can articulate all components that are understandable

Excellent. A true master of his trade!

Use of more examples to help explain concepts.

Great job.

Great job.

Awesome



Absolutely enjoyed his knowledge, phenomenal delivery and thorough. Relatable and enjoyed this so much. Highly recommend.

# Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	1.00	5.00	4.59	1.15	1.33	22
This activity addressed each learning objective.	1.00	5.00	4.59	1.15	1.33	22
The content was well-organized and moved logically from one point to the next.	1.00	5.00	4.77	0.85	0.72	22
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	1.00	5.00	4.59	0.89	0.79	22
The visual design of presentation materials enhanced my learning experience.	1.00	5.00	4.55	0.89	0.79	22
The presentation materials were free of typos and spelling, usage and grammar errors.	1.00	5.00	4.82	0.83	0.69	22
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	1.00	5.00	4.64	0.88	0.78	22

# Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	3.00	5.00	4.77	0.52	0.27	22

22



### AHLS Provider Course Evaluation Summary (West Palm Beach, FL Mar 2023)

As a result of completing this continuing education activity, I have a greater awareness of the roles and 3.00 5.00 4.73 0.54 0.29 responsibilities of others on the team.

# Q5.1 - As a result of what I learned from my participation in this activity, I intend to make the following practice/performance changes that I believe will result in more positive patient outcomes:

Better understand the presentation of patients who are affected by a hazmat incident

I'm am more aware of the s/s to recognizing patients exposed toxins and toxicants. Rapid recognition of these s/s can save lives and enhance better patient outcomes.

I will make a more concerted effort to recognize and react to hazmat situations in the hospital setting.

Totally enhanced my knowledge!! Every aspect

**Decontamination DWD** 

Ability to identify signs and symptoms in order to treat correctly.

Protocol revision

Protocol updates

Yes

Continue to read my book, knowledge sharing, continuing educations.

# Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

Very fast paced. A third full day would be beneficial to fully be able to learn all slides and have time to study the material for the test.

Excellent course. One of the most complex information course I've ever taken. (In my fourth decade of healthcare)

More information on biological warfare



The use of more case examples can aid in identifying the signs and symptoms of different hazmat medical emergencies in order for treatment.

Thank you

Thanks.

Update the videos. Way to out dated and old compared to material

Sharing of PowerPoints for notations could benefit some learning styles.

# Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



### Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!

### **Grand Rounds Evaluation Department of Pharmacy**

**Speaker:** Molly Stott, Pharm.D.

Date: 3/9/2023

Topic: Alternative Antidotes: What to Use During Drug Shortages and Refractory Toxic States

Key: 1 = below standards 2 = at standards 3 = supersedes standards

Expectation	Overall Average Score		
Accomplished objectives/ Enhanced understanding	2.91		
Indepth review (e.g. not right out of Dipiro)	2.94		
Incorporated current literature	2.91		
Organization / flow of presentation	2.94		
Slides are appropriate	2.88		
Presentation style (physical aspects – e.g. mannerisms)	2.91		
Verbal skills (pronunciation, clarity, voice control, volume trailing off)	2.88		
Verbal pace / speed	2.88		
Handling of questions	2.66		
Kept audience's attention	2.88		
Use of references and citations	2.88		
Facilities adequate to meet program objectives	2.94		

#### Comments:

- Liked how you prefaced with the lack of high quality in the literature in the beginning but still were able to effectively use what was available.
- Thought you did a good job handling the lipid question.
- Very easy to understand
- A lot of information given and very condensed in what was presented for each toxicity/antidote.
- Very good
- Clear, even over zoom.

- Excellent pace
- Lipid metabolism?!?!
- Excellent in-depth review of current literature!
- Voiced not knowing the exact answer to the lipid question posed, but appropriately verbailized would investigate and provide an answer.
- Tox literature is scarce. She did a good job of finding studies and including.
- Nice review of chemical structures to explain why other agents may or may not be appropriate for physostigmine.
- Utilized recent examples of when alternative antidotes were needed and what sources able to find guidance.
- Able to follow nicely.
- Diagrams and some slides used conclusions/take home points in block when finishing slide. Some sliders were harder to see in smaller font on white background.
- Good use of examples and trying to find.
- Questions at the end of each section to make sure audience understood take home points.
- A lot of great information! Probably cut down on the topics and slow down a bit of the audience (especially non-toxicology pharmacist).
- Thorough review and good descriptions of the mechanisms for the different processes.
- Good review of the research studies/trails to support recommendations and conculusion.
- Very organized and easy to follow the flow of the presentation.
- Good and easy to read slides. Good illustrations which supported discussion.
- Good tone and voice control.
- Very organized, easy to follow. Did a great job transitioning from each slides.
- Very nice, easy to follow
- Confident, engaging
- Found this topic very relevant to my practice. Great job!
- Slides a little wordy
- Only 1 question
- Make the font darker on citations
- Good tone and pace
- Nice & Clear
- A lot of good information presented @ good speed
- No questions
- The timeline slide was a little busy, but other than that sliders were great
- Molly did a great job!
- Consider putting citation on slides where literature is discussed Wait just kidding
- I see the citations; the font color is just super light @
- Great Presentation! Good pausing throughout
- Assessment questions were appropriate + kept audience engaged
- Nicely presented
- Perfect
- Thank you for the information

## **Grand Rounds Evaluation Department of Pharmacy**

Speaker: Reeves Simmons, Pharm.D.

**Date:** 3/16/23

**Topic:** Pit Stop Terrors

Key: 1 = below standards 2 = at standards 3 = supersedes standards

Expectation	Overall Average Score
Accomplished objectives/ Enhanced understanding	2.96
Indepth review (e.g. not right out of Dipiro)	2.85
Incorporated current literature	2.92
Organization / flow of presentation	2.92
Slides are appropriate	2.96
Presentation style (physical aspects – e.g. mannerisms)	2.96
Verbal skills (pronunciation, clarity, voice control, volume trailing off)	2.96
Verbal pace / speed	2.92
Handling of questions	2.90
Kept audience's attention	2.92
Use of references and citations	2.92
Facilities adequate to meet program objectives	2.92

### Comments:

- Had not hear of tianeptine or (not legible) before Thanks for the info
- Best literature on subject
- Easy to read
- Great pace
- Questions No in AM one in PM
- Auditorium very cold
- Great job Very interesting topic
- Honestly, very eye-opening!

- Easy to follow not to wordy
- Enjoyed listening to you
- N/A
- Best question was T.F> question at the end. Took some time to explain why. Great
- Great job, well prepared, well delivered tried to limit words on slides which was great!! Come out from behind podium you were not reading anyway could take badge off while presenting. Good pace, one slide had "Predex" use generic
- Great background information
- (not legible)
- (not legible)
- Nice complete (not legible)
- Good job
- Good, conversational appeared knowledgeable & enthusiastic
- Good
- Interesting topic
- Appropriate
- Yes
- Interesting, Great job!
- Nice review of limited info out there
- Great job! Very interesting toic
- Good flow through drugs + cases, case reports were informative
- Slow down during knowledge checks to let the audience transition.
- Great presentation, very informative and well done!
- And poison center data!!!!
- Liked the use of colorful slides and the pictures of different products.
- Easy to understand and well-practiced.
- Great use of time and left time for questions.
- Very interesting topic and informative for a topic not widely studied yet.
- Good job using what you could with the lack of data and research available!
- Nice review of background info along with pictures on what they look like and legal status
- Incorporated case reports/exposures/toxicities and legal status updates
- Timeline of products to discuss was good in intro to let audience know direction of presentation
- Pictures of products were great at enhancing point about similarities of products.
- Knowledge check questions, pictures
- Great presentation and such eye opening information, very informative, enjoyed presentation
- Very interesting topic!!
- Excellent presentation! Delivery of content was great, kept audience engaged and easy to follow. Well
  done.
- Liked how all 3 sections had a similar layout and flow
- Did a good job of highlighting the points you wanted people to remember i.e. keep this in mind "main point."
- Started out strong and sped up a little towards the end but overall though you did a good job.
- Great job Reeves! Interesting and relevant topic.
- Very nice slides. Loved the colors.
- Well-spoken/professional
- Very good job in (not legible)
- Excellent
- (not legible)
- Great job