



**Florida Poison Information Center/Jacksonville**  
*Educational Program Satisfaction Survey*

<b>January – March 2022</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
Was the information helpful and easy to understand?	100%	-	-
Should the Poison Center continue to offer this type of program?	100%	-	-
Was the speaker professional and effective?	100%	-	-
Overall, did the program meet your expectations?	100%	-	-
How would you rate the Poison Center Program?	1=Excellent 90% 2=Good 8% 3=Average-1% 4=Poor-0%		

N=88

Comments:

(Dawn 1-12-22, 1-26-22)

- Excellent presentation
- Great presentation
- Great Information
- Very informative. I learned a lot.
- The snake info was very helpful. I never knew kids were vaping so many products.
- Thank you. Very informative.
- Thank you for the info!
- Very informative. Great speaker.
- Never knew people vaped so much. Snake info was so good.
- It was very informative. I learned a lot today.
- Great information and very useful.



Mike (2-3-22, 3-24-22)

- Very good, cover everything.
- Wonderful presentation.
- Great presentation
- Mike is an excellent presenter and very knowledgeable. Keep up the good work!
- Excellent presentation.
- Great presentation. Very enthusiastic and knowledgeable
- Great presentation. Very engaging and informative.
- I have utilized poison control several times with my own children. I'm thankful for this service and our state. Staff have always been professional and very helpful. Continue to bring awareness and education to communities across Florida.
- Please slow down a bit.
- More videos of babies/toddlers getting into things.
- Great! Thank You! I think we all added the poison control number to our phones.

Mike, Ismary, Wendy 3-8-22, 3-22-22)

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- Very informative
- Useful information, interesting and informative. Thank you for taking the time to speak to our group.
- It was very interesting.
- Thank you so much. I learned a great deal about what the center does than I had no idea about, also current trends that were interesting. And I will definitely be sharing all that info with clients, friends and family.
- Very informative, great information, thank you.
- This program was excellent. I learned a lot that I did not know regarding potential poisons.
- This was a great presentation for staff as a reminder of the services you offer that they already knew about but also those that some were not aware of.
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Molly (3-30-22)

- Really enjoyed the presentation and how animated you were.
- Awesome
- Overall the presentation was excellent. My only recommendation would be adding circles or a pointer while talking through diagrams. Great job!
- Outstanding poise and presentation style. Rather engaging with the group. Knowledgeable. A bit long.
- Very well spoken, energetic and intelligent
- Loved the honesty. Good data. Relevant info.
- Well done program.
- Excellent Job