

FPICN conducted 3 types of educational programs this quarter: poison prevention education, AHLS instructor training and AHLS Provider information. Summaries of the evaluations are below.

Florida Poison Information Center/Jacksonville Educational Program Satisfaction Survey

October – December 2023	YES	NO	NA
Was the information helpful and easy to understand?	99%	1%	-
Should the Poison Center continue to offer this type of program?	97.7%	.3%	٠
Was the speaker professional and effective?	97.7%	.3%	-
Overall, did the program meet your expectations?	97.7%	.3%	-
How would you rate the Poison Center Program?	1=Excellent 90% 2=Good 9% 3=Average-0% 4=Poor-1%		

N 352

Comments:10-4-23 (Mike McCormick – Duval Health Department School Nurses)

- It's interesting to learn that some poison exposures can be treated at home!
- I enjoyed the presentation. Mr. McCormick was extremely informative & I learned a lot! Thank you.
- Very good Information.
- Great presentation!
- Great info!
- So Informative!



- (Check mark)
- Very informative
- Very Knowledgeable
- Good information, very helpful for our work setting
- Informative, engaging
- Excellent presentation! Very informative. Kept my attention the entire time.
- Good information.
- This is very helpful especially as a school nurse. Thank you so much.
- Great and informative!
- Very informative!

- Handouts would be appreciated.
- None
- N/A
- Continue in the trend
- Longer presentation. Would love to know more.
- None
- None thank you.

Comments:10-16-23 (Mike McCormick – Baker Schools School Wellness Health Advisory Committee)

- Very informative and interesting
- Great presentation
- Very helpful! I learned several new things.

Suggestions for Improvement

Keep sharing!

Comments:10-23-23 (Mike McCormick - Mandarin Middle #1)

- You are a really good speaker thank you
- It was interesting.
- Was really good and taught me a lot of things!
- It was good to learn about this topic
- He did good
- I thought the poison control lesson help me with what to do if I or my friends or family was in an emergency I would know who to call and what to do.
- Mr. Mike is super cool I love his information its super helpful and educational.
- The poison control center is good an helpful for when someone is on an rush and heed something free and helpful.
- Great Speech and Great Presentation!
- None



- I personally like how he explained all the dangers to kids and answered our questions.
- I think the program was cool and helpful.
- I really liked it, everything was fun and clear
- He made the experience fun for everyone, he's a great person overall.

- I would talk more about poison animals
- None
- I don't really have any
- It was amazing no improvement
- No suggestions
- I don't think there needs to be improvement.
- Thanks for the tips
- They should have their phone number already on your phone like a pre set so if you are in a rush press a number like 911
- None!
- None
- None
- I think this works well so no improvements.
- More lookalike poisonings pictures example or a story
- N/A ☺

Comments:10-23-23 (Mike McCormick – Mandarin Middle #2)

- I really like how they tell us what's good and what's bad
- I think very informative and go helping very kids
- I understood very well and if needed will call 1-800-222-1222.
- I like that 1-800-222-1222 was repeated
- It was very educational and I learned a lot
- This made me want to do what he does. Thank you Mike
- Very nice speaker ⁽³⁾
- No comment
- No comment
- He was a very good speaker
- I like how he spoke clearly and fastly. I also like that he involved games.
- He was a very good presentation. I would listen to it again.
- The information he gave was excellent!!
- Good speaker

Suggestions for Improvement

- Maybe next time tell us what is not a common drug that is used.
- Everything was great and taught good
- I don't know very poison but me cassaria for kids
- Add some type of video game inclusion
- A little long and maybe updated images
- N/A



- Everything was perfect
- Nothing it was amazing
- None at all
- Nice
- Nothing
- He could slow down with slides to let us write.
- N/A
- None

Comments:10-23-23 (Mike McCormick – Mandarin Middle #3)

- The speaker was very informative and interactive.
- Did a decent job of keeping people listening and had relevant information.
- Mike ceases to amaze me with up to day info and student involvement. I loved the addition of having students stand sit if they chose the wrong real meds. Vs copycats. Good visual for students.
- Good and easy
- Pretty good and entertaining
- He was great at explaining and answering any questions.
- He was clear and easy to understand
- It was very easy to understand
- I was very invested in the facts that were stated in the powerpoint and the speaker was very entertaining
- Loved everything! Super Helpful and explained well.

Suggestions for Improvement

- Be a bit less repetitive with phone
- None
- None
- Nope
- Nothing
- None it is already good
- None it was excellent and educational

Comments:10-24-23 (Mike McCormick – Mandarin Middle #4)

- The information was useful because I use to do dangerous things but now I know what is dangerous.
- HFW AF HIAC
- It was entertaining and I learned that 111,335 people die from overdoses.
- This was the best speech I have ever heard.
- Is the job hard and this is a cool job.
- He is a great guy and I recommend to call his number 1-800-222-1222.
- I really like the presentation.



- Mr. Mike explained everything well and was easy to understand. I am so glad he was here to explain poison. I am glad poison control has a lot of options.
- Teens are a little slow.
- Very very good
- I learned a lot of new things I didn't know
- I like his way he talks
- I really enjoyed it! I always was pretty confused about poison and this cleaned a lot up for me.
- Great job, he di a really good job he kept people engaged
- Very nice, would see again!
- It was a really good powerpoint.
- It was amazing
- How can water poison you
- I think it is cool that they can help you at home.
- I like learning about how to keep pills away from little kids.
- This was an excellent experience

- The way to make it better would include more scenarios for better explanation.
- Nothing it was great
- No improvement it is good.
- It is a great program.
- No suggestions
- No improvement
- Go to school or get proper education
- He was amazing
- No he did great
- Nothing
- Maybe say what could happen if you do get ahold of drugs. Not just don't do it.
- Playing more games
- Come back more it was awesome!!! THANK YOU MR. MIKE!!!
- No improvement needed
- I think he should have said how to do some at home
- Be more specific
- Nothing you did great
- I'don't really know (illegible) are really great and help a lot of people
- I don't think it need improvement
- I don't think that there is any improvement

Comments:10-24-23 (Mike McCormick - Mandarin Middle #5)

- Good Speaker
- He was straight forward and informative.
- Was very informative wasn't board at all
- None
- I loved it.



- He did a good job at explaining and informing us about poison control.
- I might actually call this number.
- It was good and I enjoyed it
- Nice Presentation
- The session was very good and informative
- I enjoyed being taught about the different poisons. Thank you!
- Useful

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Suggestions for Improvement

- None
- Make it longer to waste more class time.
- Nothing
- None
- Nothing
- Nothing it was excellent
- Nothing everything allright
- Bottle caps should be (unintelligible) about for kids not to swallow
- 100/100 loved the presentation!!! ©

Comments:10-24-23 (Mike McCormick - Mandarin Middle #6)

- The program was good and I liked the part where we were asked to raise our hands to answer questions.
- This was very important to me because it was very helpful.
- Really nice and easy to understand.
- It was great
- Very good and interesting
- Good speaker
- The presentation was as good as any class I enjoyed it.
- No comments
- I was very impressed with how much fun it was.
- Was a great and fun program.
- I learned a lot of info I was not aware of very important for children to hear. All should hear this.

Suggestions for Improvement

- None
- Keep up the games
- Nothing
- None it was really good entertaining and educational.
- No suggestions
- None it was perfect.

Comments:11-1-23 (Mike McCormick - Darnell Cookman YEAH students - UF Health Pharmacy Dept)

Great Presentation!!!



- Fentanyl ei'
- Thanks for teaching me who to call when I need help
- Very Informative
- 1-800-222-1222 Call it
- Speaker was engaging, informational, & interesting 10/10
- You should give this man a raise
- Give him a raise
- I love the presentation
- Very informative and enjoyed the games
- Speaker was very fun and engaging!
- 1-800-222-1222
- Amazing presentation, completely convinced. Mike is Amazing.
- Very, Very, Very clear and effective when message about poison control and getting help when needed.
- Great presentation
- Very engaging and lively
- Effective on convincing, great and engaging presentation
- The best presenter in the world. Kept us engaged all the time. Not boring at all, did not space out once.
- Very engaging! Loved it! ⁽³⁾

- N/A
- Have more pills that are real or fake
- Was fine as is
- N/A I enjoyed the presentation
- Keep Mike
- N/A
- N/A
- N/A

Comments:11-9-23 (Mike McCormick – Community education and training committee North Florida Poly Drug Task Force)

- Thank you for sharing
- We need to get on this
- Great ideas!

Comments:11-13-23 (Mike McCormick – Flagler College COR 111 – Class 1)

- The information was great and the opportunity to play on the scale factor is endless.
- Very informative
- Very informative, engaging
- Impactful

Suggestions for Improvement

Find more promotional outlets and social medias



- Have assistant with age towards younger crowd
- More pill games

Comments:11-14-23 (Mike McCormick – Flagler College COR 111 – Class 2)

- This was engaging
- So good
- Cool guy

Suggestions for Improvement

Provide Narcan™

Comments:12-1-23 (Mike McCormick – Volusia Department of Health)

- Very informative. Thanks!
- Bring magnets and stickers.
- N/A
- Very informative. Great speaker
- Speaker was very good. Training was informative.
- Thank you.
- Great info. Parents & teachers need this and youth too!
- I appreciate you & your organization, Thank you.
- As a mom who already had to communicate with your program, it's excellent.
- Great presentation & Information + very interactive
- FYI we don't have canebrake rattlesnakes in Central Florida either.
- Very informative
- Very informative. Great speaker
- Great thanks.
- More education for anaphylactic reactions.
- Great job!
- Excellent speaker. Very informative.
- Great information!
- Great information. Thank you!
- It was very good. Would like to see it annually.
- Excellent presentation.
- Very informational. Great speaker!
- Excellent!!
- Good info! Thank you.
- Amazing speaker
- Very helpful, thank you for the number
- Is there a program to provide activated charcoal to parents?
- Very informative and educational!
- Very educational!
- Love the interaction and not just PowerPoint the who presentation.
- Excellent! Thank you!
- Very important to keep updating everyone about poison control.



- Excellent and very helpful topic.
- Excellent presentation
- Really like how often Poison Control # is mentioned 1-800-222-1222.
- Enjoyed it, very informational
- Great & informative
- Entertaining & kept my attention. I learned something.
- Thank you! So much helpful info.
- Very interactive and interesting
- Awesome presentation!
- The presentation kept us engaged. Good jo on repeating Poison Control phone # It's now stuck in my head (3)
- Thank you for the update.
- Very informative and interactive
- Excellent. A presentation I can actually use.
- Excellent speaker!
- Great speaker, kept everyone engaged.
- Interactive, & interesting.
- Thank you for all the great information.
- Very informative, should continue.
- N/A
- Great training
- Great info!
- Enjoyed the presentation!
- Great information.
- Provide speaking education to public schools that are engaging/appealing.
- N/A
- Excellent communicator
- Great presentation!
- Very Professional engaging and informative.
- Phenomenal Speaker. I wasn't surprised at all when he mentioned he teaches speech. Very engaging and helpful.
- Great info thank you
- Great information
- Good idea to repeatedly mention the phone number.
- Great presenter, kept me engaged w/the presentation, speakers was very charismatic.
- Thank you!
- Great speaker very engaging
- None
- The presenter was awesome. Information very good! Great presentation.
- Thanks 🗐
- Very informative

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- Speak slower 🐵
- Should introduce yourself first. Overall improvements
- Leave the number out through the presentation
- N/A
- · Everything was excellent.
- N/A
- N/A
- None presentation was perfect.
- Every year a must.
- Bring in live poisonous snakes for demonstration, just so we know.
- None
- N/A
- More local info.
- N/A
- N/A
- Repeat 1-800-222-1222 more often
- None
- None
- None
- N/A
- None

Comments:12-6-23 (Mike McCormick – Southside Middle School Team Up Program)

- This information was all I needed to stay safe.
- None
- None
- Awesome
- The best ever bate 10-10

Suggestions for Improvement

- More poison control
- None
- None
- Come more often

Comments:12-12-23 (Mike McCormick – Wildwood Police Department Safety Team)

- Exceeded expectations
- I really enjoyed the presentation and think the speaker did a great job at keeping the audience engaged.
- Very informative Thank you! As a parent, it's always great to learn new information.
- He provided very informative information regarding Poison Control that are not widely addressed in the media, classrooms or social service agencies.



- As a recently retired RN, I found the presentation incredibly good + presented ed extremely well!! Thank you for coming!
- The information and presentation were both more and better than anticipated. Very useful, practical suggestions to present accidental poisoning.
- Focus on Wildwood students please.
- Very, very good presentation. Needs to be presented to so many more groups.
- The speaker knew his subject matter.
- Should be implemented in the school programs.
- Very knowledgeable. Great information.
- Lots of good information. Things were mentioned that I had never hear.

- Keep doing these
- None 😌
- Not applicable
- Do this wherever, whenever possible - the information is lifesaving!



Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Rapidly assess hazmat victims	3.00	5.00	4.73	0.59	0.35	26
Recognize toxic syndromes (toxidromes)	3.00	5.00	4.65	0.68	0.46	26
Medically manage hazmat patients	3.00	5.00	4.50	0.75	0.56	26
Apply the Poisoning Treatment Paradigm	4.00	5.00	4.85	0.36	0.13	26
Identify and administer specific antidotes	3.00	5.00	4.65	0.73	0.53	26

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.88	0.32	0.10	26
Reeves Simmons, Pharm D.	4.00	5.00	4.88	0.32	0.10	26
Sophia Sheikh, M.D., FACEP, ACMT	3.00	5.00	4.81	0.48	0.23	26
Dawn Sollee, Pharm D. DABAT	4.00	5.00	4.88	0.32	0.10	26
Hayley Gartner, Pharm D.	4.00	5.00	4.88	0.32	0.10	26



Q2.2 = How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.96	0.19	0.04	26
Reeves Simmons, Pharm D.	4.00	5.00	4.92	0.27	0.07	26
Sophia Sheikh, M.D., FACEP, ACMT	4.00	5.00	4.92	0.27	0.07	26
Dawn Sollee, Pharm D. DABAT	4.00	5.00	4.96	0.19	0.04	26
Hayley Gartner, Pharm D.	4.00	5.00	4.92	0.27	0.07	26

Q2.3 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

Excellent Instructor

Great instructor very knowledgable. Easy to follow. Open to questions. Encouraged discussions.

very knole3dgeable thank you for the information but also your witty ability to answer challenging questions on the spot

great job. you are very knowledgeable about all of the information

Thank you

Jay was very informative and broke down information for me to understand. He is very good at his craft.

Very good instructor

Great course, very nice to hear the personal anecdotes which helped cement information. Also, I didn't realize how readily available hydroflouric acid is in the household (I've definitely been lucky in my younger years of autobody work)



Q2.4 - Enter any comments you may have regarding Reeves Simmons, Pharm D..

Excellent Knowledge

Great instructor very knowledgable. Easy to follow. Open to questions. Encouraged discussions.

great job

Thank you

Not as good as Jay

Q2.5 - Enter any comments you may have regarding Sophia Sheikh, M.D., FACEP, ACMT.

None

Great instructor very knowledgable. Easy to follow. Open to questions. Encouraged discussions.

well done

Thank you

Not as good as Jay

Q2.6 - Enter any comments you may have regarding Dawn Sollee, Pharm D. DABAT.

None

Great instructor very knowledgable. Easy to follow. Open to questions. Encouraged discussions.

great job

Thank you

Not as good as Jay



Q22 - Enter any comments you may have regarding Hayley Gartner, Pharm D..

Enter any comments you may have regarding Hayley Gartner, Pharm D..

Excellent Instructor

Great instructor very knowledgable. Easy to follow. Open to questions. Encouraged discussions.

great job

Thank you

Not as good as Jay

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	1.00	5.00	4.58	1.12	1.24	26
This activity addressed each learning objective.	1.00	5.00	4.62	1.11	1.24	26
The content was well-organized and moved logically from one point to the next.	1.00	5.00	4.54	1.12	1.25	26
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	1.00	5.00	4.58	1.12	1.24	26
The visual design of presentation materials enhanced my learning experience.	1.00	5.00	4.58	1.12	1.24	26
The presentation materials were free of typos and spelling, usage and grammar errors.	1.00	5.00	4.62	1.11	1.24	26



The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able 1.00 5.00 4.58 1.12 1.24 26 to demonstrate mastery of the learning objectives.

Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	3.00	5.00	4.92	0.38	0.15	26
As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.	3.00	5.00	4.88	0.42	0.18	26

Q5.1 - As a result of what I learned from my participation in this activity, I intend to make the following practice/performance changes that I believe will result in more positive patient outcomes:

Redo some of my unit standard operating procedures

Implement HazMat protocols for ALS ambulance units.

more knowledgeable of the hazmat substances

Start AHLS faculty In Sweden

We intend tpo incorpoarate Tox medicine into our dept.

Take note more specifically of substance and concentration as well as duration of exposure

Use of the Treatment paradigm consistently

Apply it in the field.



Hydrazine protocol for my base. We get exposures frequently from f16's and always just weaned it

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

Remove Radiation Emergencies from the AHLS course. Place it in your AHLS for Radiological Incident and Terrorism Course and extend this course to a full day.

None

well done

Class will help with HazMat Incidents requiring EMS

This was a great course! I have a better grasp and understanding of the effects of hazardous materials to patient and treatments.

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!