



FPICN conducted 3 types of educational programs this quarter: poison prevention education, AHLS instructor training and AHLS Provider information. Summaries of the evaluations are below.

Florida Poison Information Center/Jacksonville
Educational Program Satisfaction Survey

October – December 2022	YES	NO	NA
Was the information helpful and easy to understand?	98%	2%	-
Should the Poison Center continue to offer this type of program?	98%	2%	-
Was the speaker professional and effective?	99%	1%	-
Overall, did the program meet your expectations?	99%	1%	-
How would you rate the Poison Center Program?	1=Excellent 96% 2=Good 3% 3=Average-1% 4=Poor-0%		

N=296

Comments:

10-10-22 (Mike McCormick)

- Relating to the don't pick up snakes – <https://tiktok.com/t/tZTRuC1hTb/>
- Presentation was very informative. I'm glad we can call for help.
- Excellent presentation
- I thoroughly enjoyed it!!
- Very good information
- Speaker is very knowledgeable. He is also entertaining and not boring.
- Great information! Keep up the good work.

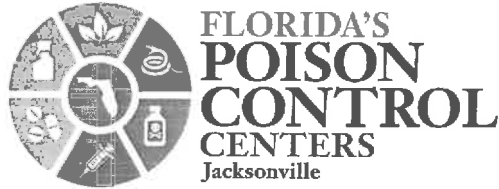


FLORIDA'S
**POISON
CONTROL**
CENTERS
Jacksonville

- Mike was excellent presenter.
- Real! Eye opening.
- Speaker was great, learned a couple new things.
- Excellent! The number is now in my phone.
- Great presenter, very informative
- He was funny, informative and very good at keeping our attention.
- Learn a lot
- Great information/Very informative
- Very good, energetic
- Very informative!
- Interesting presentation
- Engaging, good info
- A lot of great information was given
- Very informative – Great Speaker!
- Excellent, entertaining and informative.
- Great job. Learn something new.
- Excellent presentation
- Excellent
- Great presentation
- Excellent presentation and great info
- The program was very informative and I learned a lot off new information
- Wonderful presentation
- Most excellent
- Great speaker
- Excellent presentation
- It was interesting and energetic and very educational.
- Loved all the data!
- He was a fantastic speaker.
- Entertaining and educational
- Wonderful speaker full of useful information
- Great presentation
- Awesome presentation
- Mike presents the information in a professional way interjecting humor in a very serious subject. Well done!!
- Great presentation with lots of great information!

Suggestions for Improvement

- No complaints! All good!
- Don't change a thing.
- More extensive
- Flip slower through the power points. They were interesting and educational.
- More phone number slides



10-10-22 (Mike McCormick)

- Exceptional training!
- Suggestions for Improvement
- Very good presentation!
- Great power point and speaker
- Great presentation
- I laughed, I cried, it was better than cats 😊
- Great information
- Extremely engaging and educational presentation. I learned a lot.
- Very good speaker
- Awesome 😊
- Keep up the good work
- Excellent
- Very funny and informative
- Excellent
- Mr. McCormick is very professional and keeps the people alert 😊
- It was very informative.
- Excellent presentation
- Excellent. Lock box great idea
- Very informative
- Great job! Information was helpful.
- Mike did a great job educating on the new threats
- Great info
- Brilliant
- Great speech
- Great info and informative
- It was a great presentation
- Very good, logical speaker. Related the information in a sensible manner.
- Everything was great information
- Wonderful!
- Interesting and informative. Great presentation.
- Great speech
- Stayed awake
- Great speaker
- Very educational
- Excellent speaker
- Great info
- Very informative
- Very informative learned something new
- Love it thank you Mike
- Very informative!
- Great presentation



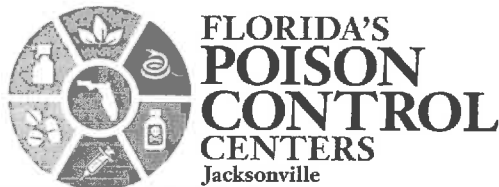
- Best presentation we have ever had.
- Great thank you 😊
- Very help and useful for my program
- Very informative and engaging speaker
- Great presentation
- Love it
- Great presentation by Mike!
- Very good
- Extremely informative! Thank you 😊
- Learned more than I ever knew
- Wonderful presentation enjoyed the presentation! Thank you
- Very informative
- Great presentation!
- Great Stuff! Thanks
- Great Energy and Information
- Great to know this information!

Suggestions for Improvement

- More of it
- Keep up the great work for our community education.
- To be fair, the FDA doesn't test/evaluate any pharmaceuticals either. The drug companies test their own products and the FDA just "Trusts" that...
- Great presentation
- I believe that illegal drugs are actually coming from South America Columbia and tunneled into Mexico, that's why all those are escaping those countries. Sending their kids etc.
- None needed
- None 😊
- None
- More presentations like this.
- Add a QR Scan/code @ the end to answer survey by phone! Keep the paper too.
- No changes at this time
- Free Food

10-13-2022 (Mike McCormick)

- It is comforting to learn we have the resources in Jacksonville. I don't know how I have never heard of you. Thank you.
- You made this topic very interesting.
- I look forward to exploring the data on your website. Thank you.
- Data is the key. We need to figure out how to share more of it.
- I put the number in my phone
- I didn't know this information. Thank you for sharing.



- Great information. I put the number in my phone
- Great presentation
- Thank you

11-1-2022 (Mike McCormick)

- Learn a lot, great information. Keep up the good work of teaching us. So much information needed to be said.
- Very good information.
- Lots of great information. Great presentation.
- Very informative
- Thank you for the great information.
- Great training
- Very interesting!
- Great job....great information
- Extremely informative presentation, the Poison Center is an amazing resource for the community!
- Vital info for all folks to hear
- These numbers are so depressing for our work in prevention. Thank you for driving the point home for our efforts.

Suggestions for Improvement

- Great job!
- n/a
- Great passion and energy. Just a slightly slower pace may be recommended, without compromising the great energy of course.
- None, great job!
- You mentioned speaking to Putnam county sheriffs office after the overdose event. I think including more commentary about these events, efforts to combat afterwards, and other real world examples of what's happening in Florida can help our efforts. It can also help the counties connect with each other over similar issues.

11/07/22 Class 1 (Volunteer – Abby/Hannah and Mike McCormick)

- I learned some new things about fentanyl and feel more aware of the crisis now.
- 😊 10/10 I will not do drugs
- Both of the speakers were well educated on the topic and broke it down, which made it easy to understand
- Good presentations
- Both speakers were extremely informative, efficient, ordered, knowledgeable and fun to watch. The presentations were easy to understand and enjoyable to watch.
- Better than sitting through class
- Better than "Cats"

Suggestions for Improvement



- Talk more about what we can, as students, do besides watch out. Facts get boring because we already know how bad it is.
- Perhaps more statistics – These really catch attention and make the problem seem more real.
- Keep up the good work!

11/07/22 Class 2 (Volunteer – Abby/Hannah and Mike McCormick)

- I really enjoyed hearing this because I know three people that died in my hometown from overdose.
- Awesome

11/9/2022 (Mike McCormick)

- Very Good
- Great Info
- It was good
- Just goes fast
- I think Mike was really cool
- It was very helpful and made me realize how many poor kids suffer each day
- I needed this information its' very helpful
- They need more examples
- He did awesome explaining also made this very entertaining
- He explained everything very good.
- The games helped me understand better.
- Very informative and helped me a bunch
- Really interesting and I didn't know the info he said
- The thing are cool
- It was very good
- The pictures are really cool
- I don't have any

Suggestions for Improvement

- Nothing, it was good
- Slow down a little
- Nothing it was excellent
- Do not show me insects.
- None
- None
- None
- None
- None. Very fun and interactive
- Nothing
- It was perfect
- I didn't really have anything to say. It was perfect
- I don't really have any



11/9/2022 (McCormick – 2nd class)

- Amazing
- Great!
- Dog or better than cat
- He was great talker and helped me understand
- It was good
- Cool
- None
- Awesome Best Speaker
- I learned more stuff than I already knew

Suggestions for Improvement

- Not any needed
- No improvement
- None

11/10/2022 (Molly Stott and Mike McCormick)

- Super engaging! I enjoyed the presentation and learned so much that I would likely not be exposed to in the PharmD. Program without this. This was a great presentation that everyone can benefit from.
- Loved it!
- Engaging and informative presentation.
- This was very engaging and informative!
- Great powerpoint, very engaging speakers and games

Suggestions for Improvement

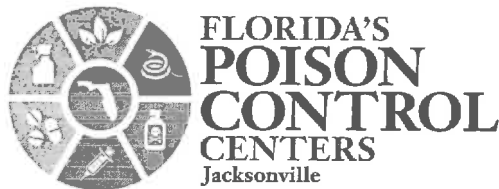
- None – great job!
- n/a
- N/A

11/18/2022 (Mike McCormick)

- Mike is always so helpful in the Jacksonville Community
- Great length and very informative and entertaining

11/30/2022 (Mike McCormick)

- A huge thank you to Mike. As you were speaking, I was receiving notes from participants saying how valuable this was for them.
- The speaker provided a lot of information very quickly. I am glad to have an opportunity to re-watch the session to absorb more of the information.
- This was a great presentation, thank you!
- Fantastic presentation with very useful information and how to activities, including case studies



- very interesting and helpful information. Thank you!
- Excellent presenter and presentation!
- Mike was such an engaging presenter with excellent facilitation skills – very much enjoyed the information he presented.
- entertaining and informative!

Suggestions for Improvement

- Hands on demonstration of different social media strategies to implement

12/6/22 (Mike McCormick)

- Very Excellent and Informative
- Thank you
- Very educational. Fun yet informative! Keep it up!! 😊
- Very professional and funny
- Mike has lots of energy and is well versed and informative. Answered questions well.
- Great training
- Funny and energetic

Suggestions for Improvement

- Nothing – All great

12/8/2022 (Mike McCormick)

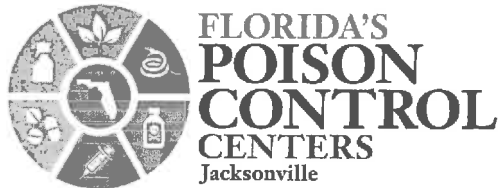
- Mike was great and provided information that was new and relevant. His presentation was very engaging and kept my attention.
- Fantastic Speaker!
- Great presentation, it definitely increased my knowledge!
- truly enjoyable and informative
- John M is AMAZING, I loved your presentation your sense of humor and information that you provided. You really blew my mind with the picture of the apple juice and pinesol. I would have never thought about it or seen it from that perspective.
- Super informative! John is a great speaker. Some really mind-blowing information
- Awesome Presentation, very helpful and insightful information
- Excellent delivery
- Mike was fantastic as always!

Suggestions for Improvement

- None.
- n/a
- None
- This was amazing
- None

12-27-2022 (Mike McCormick)

- Felt like speaker was really knowledgeable of the material presenting

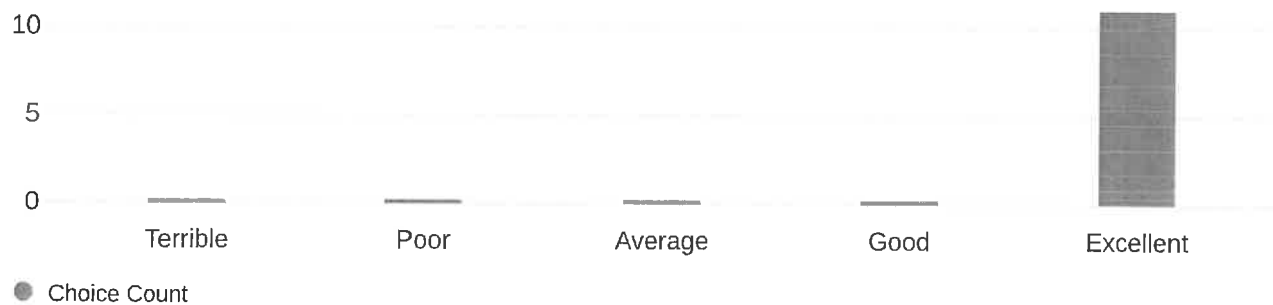


- Great presentation. Please share the slides (if possible) with Alex that she might share them with the Task Force, as well as information on how to get on the report that was mentioned.
- Great informative presentation
- Loved the humor. Explanation of the entire system was great



AHLS Instructor Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Describe the qualifications and responsibilities of the Scientific Advisory Committee and Administrative Policy Committee, Regional Director, Course Director, Instructors, and Providers	4.00	5.00	4.91	0.29	0.08	11
Identify the proper student to instructor ratio for each course	4.00	5.00	4.91	0.29	0.08	11
Explain common adult education theories - what motivates older learners, reasons why they seek further education	4.00	5.00	4.91	0.29	0.08	11
Explain why the "do's" and "don'ts" of teaching affect student learning and interaction	3.00	5.00	4.73	0.62	0.38	11

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.91	0.29	0.08	11



AHLS Instructor Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	5.00	5.00	5.00	0.00	0.00	11

Q2.4 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

Excellent presentation!

It was short but good course

Really good

Excellent, thanks again!

In short excellent. Dr. Schauben's knowledge and experience with AHLS in addition to his daily background are evident in his presentation.

well spoken, excellent at pace.

-

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	4.00	5.00	4.64	0.48	0.23	11
This activity addressed each learning objective.	4.00	5.00	4.82	0.39	0.15	11
The content was well-organized and moved logically from one point to the next.	4.00	5.00	4.82	0.39	0.15	11



AHLS Instructor Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	4.00	5.00	4.82	0.39	0.15	11
The visual design of presentation materials enhanced my learning experience.	4.00	5.00	4.73	0.45	0.20	11
The presentation materials were free of typos and spelling, usage and grammar errors.	4.00	5.00	4.91	0.29	0.08	11
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	4.00	5.00	4.82	0.39	0.15	11

Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	4.00	5.00	4.91	0.29	0.08	11
As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.	4.00	5.00	4.91	0.29	0.08	11

Q5.1 - Because of what I learned from my participation in this activity, I intend to make the following practice performance changes that I believe will result in positive patient outcomes:

Work to improve my content mastery for the decon/haz-mat courses that I teach.

being an instructor

The adult learning was an excellent reinforcement. As an EMS educator, I am finding the average of students is getting older and the information for practical use is helpful.

-



AHLS Instructor Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

None at this time. Thank you.

None at this time.

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



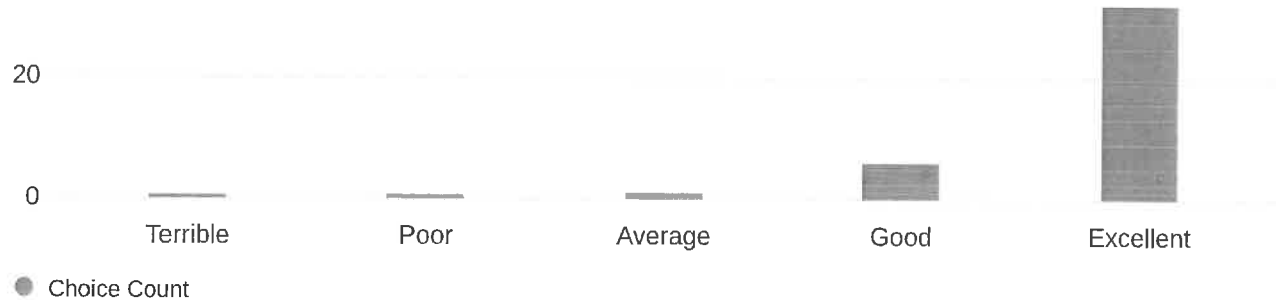
Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Rapidly assess hazmat victims	2.00	5.00	4.31	0.94	0.88	39
Recognize toxic syndromes (toxidromes)	2.00	5.00	4.33	0.89	0.79	39
Medically manage hazmat patients	2.00	5.00	4.38	0.84	0.70	39
Apply the Poisoning Treatment Paradigm	1.00	5.00	4.62	0.80	0.65	39
Identify and administer specific antidotes	2.00	5.00	4.38	0.89	0.80	39

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	3.00	5.00	4.85	0.43	0.18	39
Mark Schreiber, Pharm D., DABAT	3.00	5.00	4.67	0.57	0.32	39
Sophia Sheikh, M.D., FACEP, ACMT	3.00	5.00	4.51	0.78	0.61	39
Reeves Simmons, Pharm D.	2.00	5.00	4.51	0.81	0.66	39
Molly Stott, Pharm D.	1.00	5.00	4.44	1.03	1.07	39



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.87	0.33	0.11	39
Mark Schreiber, Pharm D., DABAT	4.00	5.00	4.74	0.44	0.19	39
Sophia Sheikh, M.D., FACEP, ACMT	3.00	5.00	4.67	0.65	0.43	39
Reeves Simmons, Pharm D.	2.00	5.00	4.62	0.66	0.44	39
Molly Stott, Pharm D.	1.00	5.00	4.64	0.80	0.64	39

Q2.3 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

Good instructor. Very good job breaking down complex topics and then building it up to make sense at the end. Much appreciated by myself that is not a doctor or medical student.

Very clear and informative. Can't be distracted with the way he is presenting.

Quality speaker.

Incredibly knowledgeable and patient with the group. I really enjoyed listening to him teach and break down the concepts for us in the class.

Good anecdotes

Presented very well, with explanations and examples. Made involved topics easy to understand.

I really appreciated his way of teaching (he was very clear) and involving us: I think he is the best

NA

Excellent professional, Thanks

very good thanks

very experienced

adds lot to book

Excellent balance of AHLS material and experience



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Rich and inter active discussion

Q2.4 - Enter any comments you may have regarding Mark Schreiber, Pharm D., DABAT.

Very pleasant to listen to while in the class.

Concise

Very knowledgeable and easy to follow.

He was good (clear and able in involving us) even if sometimes too fast

NA

Thanks

Concise and interesting - wish he had done more

-

Q2.5 - Enter any comments you may have regarding Sophia Sheikh, M.D., FACEP, ACMT.

Sophia spoke on radiological incidents. This is probably the most foreign portion of the class to most students. I felt that the material was presented much too quickly to be able to grasp.

I enjoyed her section of teaching.

Well delivered

Knowledgeable

She was good even if sometimes too fast and not very engaging

NA

thanks

she speaks to fast

Unfortunately not engaging - a difficult subject but delivery could be clearer and more interesting



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q2.6 - Enter any comments you may have regarding Reeves Simmons, Pharm D.

Easy to follow and presented well.

She was good even if sometimes too fast

NA

thanks

Clear and concise - good talk especially for end of the course

-

Q2.7 - Enter any comments you may have regarding Molly Stott, Pharm D.

Enter any comments you may have regarding Molly Stott, Pharm D.

Would consider slowing down a bit, hard to keep up at times - otherwise very informative.

I would have liked it if Molly's presentation was a little slower.

Well spoken

Knowledgeable but moved very fast. At times hard to keep up.

She was good even if sometimes too fast

NA

Thanks

Speaks too fast

she speaks to fast and monotone adds little to book

Clearly bored by the Dry/Wet/Dry comments and repetitious nature of her own talk who should have varied it a bit



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	1.00	5.00	4.54	1.13	1.27	39
This activity addressed each learning objective.	1.00	5.00	4.54	1.08	1.17	39
The content was well-organized and moved logically from one point to the next.	1.00	5.00	4.41	1.19	1.42	39
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	1.00	5.00	4.41	1.13	1.27	39
The visual design of presentation materials enhanced my learning experience.	1.00	5.00	4.23	1.27	1.61	39
The presentation materials were free of typos and spelling, usage and grammar errors.	1.00	5.00	4.56	1.10	1.22	39
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	1.00	5.00	4.44	1.13	1.27	39

Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	1.00	5.00	4.44	1.17	1.37	39



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.

1.00

5.00

4.41

1.21

1.47

39

Q5.1 - As a result of what I learned from my participation in this activity, I intend to make the following practice/performance changes that I believe will result in more positive patient outcomes:

decon

This class has improved my confidence in the treatment and overseeing of care for patients with hazmat exposures in the field.

n/a

None- mostly reaffirmed my current practice

My goal is bring back information to our pharmacist and ED physicians, particularly as it pertains to some of the more identified issues in our community. For example, we have several multi-family dwellings and do not have the resources to care for multiple patients exposed to carbon monoxide/cyanide poisoning due to a large fire.

I think this will help with my job in the DOD.

Better awareness of what antidotes to use.

yes

The paradigm approach is helpful to ensure you aren't missing any components of care.

encourage others to go on this course

-



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

The biggest benefit to this class was being taught by medical experts in the field with actual experience on the topic. As a firefighter, many classes like this are taught by other firefighters that are simply regurgitating information rather than having a true base knowledge within the field and applicable experience.

Improvement: Adding a course, specifically for firefighter/paramedics, that would meet NFPA 473 standards. This standard identifies the training requirements to function as a hazardous materials ALS responder for us firefighters. Even with this training I have received here, my department will not recognize me as a hazardous materials ALS responder because your course is not listed as an NFPA 473 compliant course. (Note: I wanted to take this class either way and found it very beneficial for my role as a Captain on our hazmat response team) After taking the course, I think it meets those requirements found in NFPA 473. I'm assuming AHLS simply has not needed or wanted to pursue this avenue. As I said above, I think this training was great and would like to see it provided to additional members in my organization since we do carry tox meds and operate under standing orders.

Thank you for the instruction and information provided.

The course overall was excellent. However, as a firefighter/paramedic, I felt that the information was given in such a way that I was drinking water from a fire hose. I felt the information could easily be given over 3 days and more time should be spent on explaining not only the toxidromes themselves, but treatments should also be discussed in much more detail with scenarios. Perhaps a course could even be developed for firefighters and hazmat teams specifically with EMS, as opposed to having a class with doctors in it also.

I have trouble referencing the AHLS manual- the content is 'oddly' organized

Some of the information shared in the slides was extremely interesting in helpful, but not in the provider manual. Perhaps access to some of that information in the form of handouts would be extremely beneficial.

Thanks!

NA

All instructors did a phenomenal job in educating the class. They made the material interesting and easy to remember with examples and reinforced key points

great class

Please send paper book or allow to print pdf. Study on tablet is difficult

the virtual book is very difficult to use. please next time either send the paper book or allow to print pdf



AHLS Provider Course Evaluation Summary Jacksonville, FL Nov 2022 (Virtual)

Two of the lectures were given very quickly. It would be nice to have a copy of the slides, thus, able to follow along and highlight vs. rushing to write down notes and missing things that are said.

Unfortunately the speakers were hampered by the AHLS slides that are over full and repetitious which instead of having the effect of drilling the learning home, causes on to NOT read the slides and switch off.

The table top discussions need to be chaired - only 10-30% of people spoke in ours and it was very awkward. Perhaps anyone considering the instructor course should be encouraged to be vocal in the round table discussions as part of their learning.

The chat function would be good for questions - it can be intimidating to speak up in front of such a large group and its difficult to turn your mic on in time

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!