

FPICN conducted 3 types of educational programs this quarter: poison prevention education, AHLS instructor training and AHLS Provider information. Summaries of the evaluations are below.

Florida Poison Information Center/Jacksonville
Educational Program Satisfaction Survey

July – September 2022	YES	NO	NA
Was the information helpful and easy to understand?	100%	-	-
Should the Poison Center continue to offer this type of program?	100%	-	-
Was the speaker professional and effective?	100%	-	-
Overall, did the program meet your expectations?	100%	-	-
How would you rate the Poison Center Program?	1=Excellent 96% 2=Good 4% (4) 3=Average-0% 4=Poor-0%		

N=118

Comments:

7-7-22 (Mike McCormick – Clay County Sheriff Neighborhood Engagement Team)

- Really well done! Excellent content and great visuals! Love how current the content.
- Excellent Speaker and Content
- Speaker was excellent
- Great Presentation
- Thank you for great review as a retired RN



7-12-22 (Molly Stott/Mike McCormick – Nassau County Sheriff's Office Explorers)

- It was very fun
- Thank you
- It was very good
- Valuable, resourceful information – Thank you
- The information was very important but they both presented it, to where it was very easy to understand

Suggestions for Improvement

- Keep doing what you're doing 😊
- Always good to keep things super organized.

7-14-22 (Mike McCormick – St. John's Safety Camp Counselor training)

- It was really informative and easy to understand
- I'm scared of talking about any medication, but this was very insightful 😊
- Great
- Interesting and engaging
- Was very good
- Very informative
- He was interactive and funny
- Loved Mike, was very funny
- Very good, better than the Notebook
- Very Informative
- Power Point was super informative
- Great Presentation
- Great rapport with teens
- Helpful info!
- Snake hand out! Great delivery. Teens commented on excellent presentation.
- The snake handout: it would be better if close up of snakes head was included to identify easier. Thank you!!!

Suggestions for Improvement

- Keep slaying
- None
- Cut down on time a little
- 😊 None
- Actual Samples would be great

7-15-22 (Mike McCormick – Nassau County Health Expo)

- Energetic and Informative
- I will consider using the educational resources to inform my students about the program

7-30-22 (Mike McCormick – Nassau Sheriff Safe Kid Academy)

- Excellent with the kids and very informative



- Mr. Mike did very well with the kids
- Mike did a great job with the kids, and they seemed to learn the concept
- Excellent speaker who was very interactive with the children
- Very good with conveying to the kids the danger of different poisons. Also, let them know what kinds of things can be poisonous.
- Was great with the kids
- Great voice with kids
- Very good with children and speaking on their level.
- Mr. Mike was extremely effective when speaking wot the kids – he met them at their level in every way. This was a great presentation!

Suggestions for Improvement

- No suggestions
- Since we live on the coast get a poisonous water animal to add to Spike and Snake.
- Did great!!!

7-30-22 (Mike McCormick – Nassau Sheriff Youth Emergency Team Initiative)

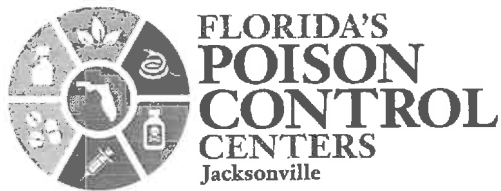
- Very Good
- The speaker knew his audience and spoke at their level. Great job.
- Excellent presentation
- It was sad.
- It was easy to comprehend and he was very effective.
- Very involved with audience
- None
- I learned more about drug overdoses and now have the poison control # in my phone list.
- Love this! Thank you!
- It was very interesting and helpful information
- It was very good

Suggestions for Improvement

- None
- Talk about THC edibles being sold in packaging that looks like “skittles” and other candies. We had a call for a young child who OD’d recently as well as 65 packages seized during an arrest in April.
- None
- 😊
- N/A
- None
- none

8/04/2022

- Great presentation
- Great information. Make a person think.
- I think it went to fast. Needed more time.



Suggestions for Improvement

- Information on where to get help for pets bitten by a snake
- It was great.

8/19/2022 (Mike McCormick) (Gainesville Healthy Start/Well Florida)

- Love it! Very educational and relevant to the educational services provided for parents of infants
- Mike is an amazing presenter. Amazing info and applies directly to our home visiting patients.
- Great info. Excited to find additional opportunities to share info with clients.

Suggestions for Improvement

- Don't change a thing
- Rebrand to include overdose with poisoning. Common poison doesn't automatically connect the two.

8/19/2022 (Mike McCormick) (Ocala Healthy Start)

- Learned a lot. To be able to call and ask questions
- Very important information to know. Should be offered to public.
- Very useful information for our families. Thank you.
- Good presentation, informative
- Mr. McCormick was very informative and professional. The presentation was very interesting and there was a lot of information I was unaware of
- Very interesting training. Lots of good information.

Suggestions for Improvement

- None
- None

8/23/2022 (Dawn Sollee and Mike McCormick) (ASAP – Pasco County)

- Very informative and interesting!
- Would Mike be interested in presenting at an all staf meeting for Deprt of Health in Pasco megan.carmichael@flhealth.gov
- This was great! Very informative and clearly presented.
- Is there a cost for poison control advice?
- Excellent presentation! Packed full with useful information and very engaging speakers!!

Suggestions for Improvement

- None! Great information! Would love to have DOH-Pasco staff hear it!

8/24/2022 (Mike McCormick)

- Amanda Gordon, Florida Treatment Services 727-599-5650. One of the most engaging presentations I've heard in a long time. I'd like to have a similar presentation at my company
- Mike did a Great Job

9/22/2022

- I will clean out my medicine cabinet. Thank you for alerting me to this danger
- I have never heard of your service. I have put the number in my phone.

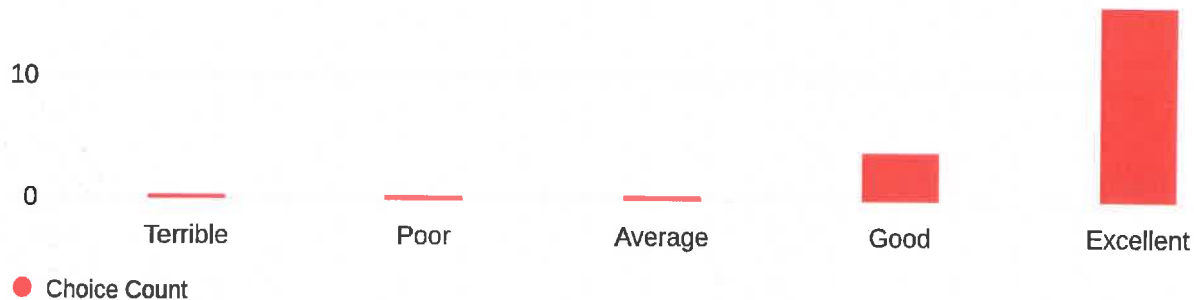


- I did not know we had a poison center. This is terrific.
- Very engaging presentation.
- I will start putting my purse up around my grandchildren.
- I put the poison number in my phone.
- Thank you.
- I was addicted to opioids. This information needs to be told.
- I did not know this information. It needs to be taught in schools.
- Very engaging speaker. Thank you.
- I could not take notes fast enough. Thank you.



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Rapidly assess hazmat victims	2.00	5.00	4.50	0.87	0.75	20
Recognize toxic syndromes (toxidromes)	3.00	5.00	4.55	0.67	0.45	20
Medically manage hazmat patients	3.00	5.00	4.55	0.67	0.45	20
Apply the Poisoning Treatment Paradigm	2.00	5.00	4.65	0.79	0.63	20
Identify and administer specific antidotes	2.00	5.00	4.45	0.97	0.95	20

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Lindsay Schaack Rothstein, Pharm D., DABAT	4.00	5.00	4.80	0.40	0.16	20
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.90	0.30	0.09	20
Mark Schreiber, Pharm D., DABAT	4.00	5.00	4.85	0.36	0.13	20
Sophia Sheikh, M.D., FACEP, ACMT	4.00	5.00	4.80	0.40	0.16	20
Molly Stott, Pharm D.	4.00	5.00	4.90	0.30	0.09	20



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Lindsay Schaack Rothstein, Pharm D., DABAT	4.00	5.00	4.80	0.40	0.16	20
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.95	0.22	0.05	20
Mark Schreiber, Pharm D., DABAT	4.00	5.00	4.95	0.22	0.05	20
Sophia Sheikh, M.D., FACEP, ACMT	4.00	5.00	4.90	0.30	0.09	20
Molly Stott, Pharm D.	4.00	5.00	4.90	0.30	0.09	20

Q2.3 - Enter any comments you may have regarding Lindsay Schaack Rothstein, Pharm D., DABAT.

n/a

Spoke in a clear manner that was very easy to understand via Zoom.

Excellent instructor, however speak very fast

Speaks quickly

Q2.4 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

Great presentation, wealth of knowledge and experience. Small note for overall virtual set up. A lapel mic on the speaker may enhance the over all experience. When speaker turns away from camera, the sound becomes slightly muffled or broken. Did not ruin or affect the overall quality of the presentation, just a slight distraction. Great class.

n/a

Spoke in a clear manner that was very easy to understand via Zoom. Engaging instructor/moderator that made a potentially dull class easy to follow.



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

I enjoyed the sense of humour

Personable and good sense of humour

Q2.5 - Enter any comments you may have regarding Mark Schreiber, Pharm D., DABAT.

Spoke just a little too fast.

n/a

Spoke in a clear manner that was very easy to understand via Zoom.

My favorite instructor, straight to the point.

fun to listen to

Q2.6 - Enter any comments you may have regarding Sophia Sheikh, M.D., FACEP, ACMT.

n/a

Spoke in a clear manner that was very easy to understand via Zoom.

Very knowledgeable.

lots of information transferred

Q2.7 - Enter any comments you may have regarding Molly Stott, Pharm D.

Enter any comments you may have regarding Molly Stott, Pharm D.

n/a

I REALLY LIKES HER PRESENTATION

Spoke in a clear manner that was very easy to understand via Zoom.

Enjoyed her presentation. Hardly could tell she ill! Great instructor!



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

Trooper!

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	1.00	5.00	4.60	0.92	0.84	20
This activity addressed each learning objective.	1.00	5.00	4.75	0.89	0.79	20
The content was well-organized and moved logically from one point to the next.	1.00	5.00	4.55	0.92	0.85	20
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	1.00	5.00	4.70	0.90	0.81	20
The visual design of presentation materials enhanced my learning experience.	4.00	5.00	4.95	0.22	0.05	20
The presentation materials were free of typos and spelling, usage and grammar errors.	4.00	5.00	4.95	0.22	0.05	20
The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.	4.00	5.00	4.80	0.40	0.16	20

Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	4.00	5.00	4.85	0.36	0.13	20



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.

4.00 5.00 4.80 0.40 0.16 20

Q5.1 - As a result of what I learned from my participation in this activity, I intend to make the following practice/performance changes that I believe will result in more positive patient outcomes:

I intend to provide more detailed awareness of assessment/treatment of non hazmat certified coworkers. I also intend to help elevate the knowledge/standard of care of certified coworkers responsible for the management of hazmat patients.

More routine review of med mngmt of hazmat cases

Regarding our airway protocols, I will suggest the removal of Succinylcholine from consideration for nerve agent casualties.

To use the information that I gained to have successful patient treatment and outcomes.

This will enhance my expertise when working in the field or during disaster management

Applying the poisoning treatment paradigm to all HAZMAT causalities.

Pay more attention to hazardous materials and significantly broaden by differentials with patients with non-straight forward diagnoses.

Be able to recognize and implement appropriate treatment strategies

being able to recognize toxin syndromes

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

I thought the course was good overall, but as a prehospital provider I felt much of it was over my head. It was more hospital based than prehospital.



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

I would like to see a bit more info relating to the first-responder aspect. Many of the treatments were focused more on hospital settings. This is appropriate but would like to see some more pre-hospital info. Also some on military applications/responses as there are many military students in the class (required every two years) and many of the treatments were (are) based off of initial treatments used in the military setting. I still got a ton of info from the class, would just like to see an expansion.

Consider spending more time discussing or even developing "cheat sheets" to be printed for each of the toxidromes

great course even virtually

Great course! I was very intimidated due to my general lack of HAZMAT experience/knowledge, but the instructors and overall course material were very helpful.

The capability to download the textbook in a pdf version would be very helpful. I could keep it handy for rapid future references. I didn't enjoy using mimeo very much.

Great course, highly recommend to the EMS and HAZMAT community.

None. Well done.

overall very well done. Felt somewhat repetitive with the Poisoning Treatment Paradigm slides - they were very similar in every case. Not necessary to break antidotes down into their own lecture - would make more sense to include with each toxin group

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!



AHLS Provider Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

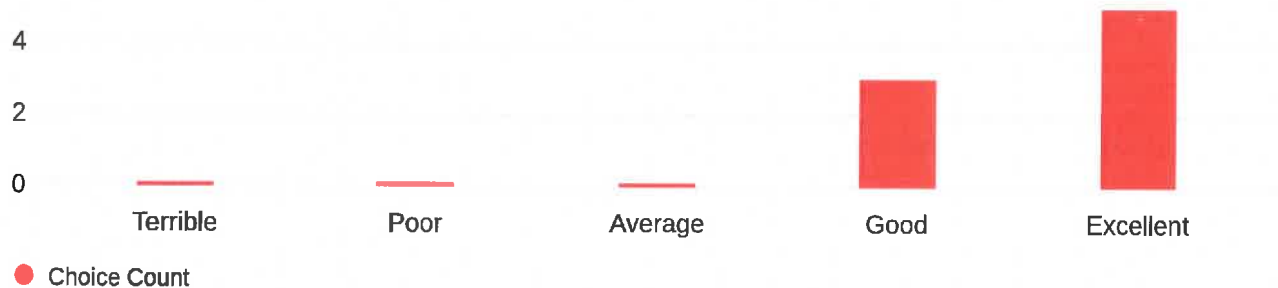
Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!



AHLS Instructor Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

Q1.1 - How would you rate the overall educational quality of this activity?



Q1.2 - Relative to where you were prior to participating in this activity, please...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Describe the qualifications and responsibilities of the Scientific Advisory Committee and Administrative Policy Committee, Regional Director, Course Director, Instructors, and Providers	4.00	5.00	4.75	0.43	0.19	8
Identify the proper student to instructor ratio for each course	4.00	5.00	4.75	0.43	0.19	8
Explain common adult education theories - what motivates older learners, reasons why they seek further education	3.00	5.00	4.50	0.71	0.50	8
Explain why the "do's" and "don'ts" of teaching affect student learning and interaction	3.00	5.00	4.50	0.71	0.50	8

Q2.1 - How articulate was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.88	0.33	0.11	8



AHLS Instructor Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

Q2.2 - How knowledgeable was each instructor? 5 = Extremely 1 = Not at all

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
Jay L. Schauben, Pharm D., DABAT, FAACT	4.00	5.00	4.88	0.33	0.11	8

Q2.3 - Enter any comments you may have regarding Jay L. Schauben, Pharm D., DABAT, FAACT.

Great instructor, very passionate and experienced.

Excellent communicator very engaging

None. Very apparent Jay has taught adult learners for a long period of time. Very comfortable in front of an audience.

Q3.1 - Rate the following statements 5=Strongly agree, 1=Strongly disagree:

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
This activity presented content relevant to EMS practice.	3.00	5.00	4.13	0.78	0.61	8
This activity addressed each learning objective.	4.00	5.00	4.75	0.43	0.19	8
The content was well-organized and moved logically from one point to the next.	4.00	5.00	4.75	0.43	0.19	8
The content was supported appropriately by examples, graphs, tables, photos and documented references that added to my comprehension and understanding.	4.00	5.00	4.88	0.33	0.11	8
The visual design of presentation materials enhanced my learning experience.	4.00	5.00	4.75	0.43	0.19	8
The presentation materials were free of typos and spelling, usage and grammar errors.	4.00	5.00	4.88	0.33	0.11	8



AHLS Instructor Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

The presenter spoke clearly and in a way that held my interest. Even without visual aids, I would be able to demonstrate mastery of the learning objectives.

4.00	5.00	4.88	0.33	0.11	8
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Q4.1 - Please select the response that best represents your strength of agreement...

Field	Min	Max	Mean	Standard Deviation	Variance	Responses
As a result of completing this continuing education activity, I intend to integrate strategies that optimize a team-based approach to my practice.	4.00	5.00	4.63	0.48	0.23	8
As a result of completing this continuing education activity, I have a greater awareness of the roles and responsibilities of others on the team.	3.00	5.00	4.50	0.71	0.50	8

Q5.1 - Because of what I learned from my participation in this activity, I intend to make the following practice performance changes that I believe will result in positive patient outcomes:

Not applicable

endeavour to engage a local director to participate as an instructor

Continue facilitating to adult learners.

Q5.2 - Please share any other comments or recommendations including improvements for the current activity or topics for future educational events:

It would be nice to have access to the expectations of what it takes to be a verified AHLS instructor prior to taking the instructors course. Some may realize during the course that it is beyond their personal or organizational capabilities to abide to all AHLS requirement due to lack for funding and resources.

None



AHLS Instructor Course Evaluation Summary Jacksonville, FL Aug 2022 (Virtual)

The expectations of being an instructor for AHLS should be outlined within the course description. It would affect the decision to instruct those individuals who do not have access to regional toxicologists or medical directors.

Q6.1 - Did you feel this activity contained biased information regarding any pharmaceutical company's or medical device manufacturers' therapeutic agents, devices or services?



Q6.2 - If yes, please explain:

No data found - your filters may be too exclusive!