

**Caller Satisfaction Survey  
Florida Poison Information Center-Tampa  
(April – June 2021)**

<b>Number of Calls Made</b>	<b>Number of Responses</b>	<b>Was the person you spoke with courteous?</b>	<b>Was the info clearly explained to you?</b>	<b>Would you call poison center again if needed?</b>	<b>Did you know the poison center can answer non-emergency poison questions?</b>	<b>Where did you find the Help Line number? (Ex: Internet)</b>
172	25	100% Yes	100% Yes	100% Yes	84% Yes	Google (19) Relative (1) Knew it (1) Pediatrician (1) Internet (3)

**Additional Comments:**

- Great Service
- Courtney Kept me calm
- Very Thankful
- Fast Service