

Caller Satisfaction

June 2017

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous and considerate?	Was the information clearly explained?	Would you call the poison center again if needed?
25	60	100% Yes	100% Yes	100% Yes	100% yes

Comments:

- Canaan was delightful.
- Everything was perfect.
- Charisse was so wonderful.
- Kiet eased my mind.
- Tom was very helpful.