

**Caller Satisfaction Survey
4th Quarter – June 2005
Florida Poison Information Center - Tampa**

# callers surveyed	Refused to answer	Was the phone # easy to obtain?	Was the amount of time spent on your call adequate ?	Was the person you spoke with courteous & considerate ?	Was the information clearly explained?
25	0	100% yes	100% yes	100% yes	100% yes

Comments: I would've taken my child to the ER if I hadn't called the Poison Center first. The Poison Center service is phenomenal! I wanted to make my child vomit until the Poison Center nurse told me it wasn't necessary. I appreciate your service.