

Caller Satisfaction Survey
April – June 2004

Date	# callers surveyed	Was the phone number easy to obtain?	Was the amount of time spent on your call adequate?	Was the person you spoke with courteous and considerate?	Was the information clearly explained?
June 28, 2004	25	100% yes	100% yes	100% yes	100% yes

Comments: So thankful for poison center. Nice people, good service. Thank God you were there. Great relief to have the poison center. They were great and didn't even laugh at me. Nurse was so nice. Nurse reassured me.