

## Caller Satisfaction Survey Totals

(April – June 2019)

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous?	Was the information clearly explained to you?	Would you call the poison center again if needed?
25	70	100% Yes	100% Yes	100% Yes	100% Yes

### Comments:

- Tom was great
- Good experience
- Very helpful and very satisfied. Pleased with follow up call
- Jeronimo was great
- Charisse was great
- Great service
- Very good service
- Canaan was great
- Great experience
- Very helpful
- Wonderful service
- Thank you so much