

Caller Satisfaction

March 2016

| Number of responses | Number of calls made | Was enough time spent on your call? | Was the person you spoke with courteous and considerate? | Was the information clearly explained? | Would you call the poison center again if needed? |
|---------------------|----------------------|-------------------------------------|--|--|---|
| 25 | 57 | 100% Yes | 100% Yes | 100% Yes | 100% yes |