

**Caller Satisfaction Survey
March 2008
Florida Poison Information Center - Tampa**

# callers surveyed	Refused to answer	Was enough time spent on your call?	Was the person you spoke with courteous & considerate ?	Was the information clearly explained?
25	0	100% yes	100% yes	100% yes

Comments: Nurse calmed me down. Nurse was very nice. Nurse put me in a good comfort zone. Poison Center went beyond call of duty in calling back to check on me. Poison Center is a much needed service. I had a hard time finding the phone number in the Pasco Verizon Yellow Pages...it wasn't prominently displayed in the inside front cover.