

**Caller Satisfaction Survey
March 2007
Florida Poison Information Center - Tampa**

# callers surveyed	Was enough time spent on your call?	Was the information clearly explained?	Was the person you spoke with courteous & considerate ?	Did you get the poison center number off a magnet or sticker posted in your home?
25	100% yes	100% yes	100% yes	28% yes

Comments: Five people requested phone stickers or magnets. Appreciated follow-up call. They called their pediatrician after contacting us and “the advice was identical.”