

Caller Satisfaction

December 2016

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous and considerate?	Was the information clearly explained?	Would you call the poison center again if needed?
25	50	100% Yes	100% Yes	100% Yes	100% yes

Comments:

- Great experience
- Miguel was awesome and helped calm down Dad.
- More helpful than the doctors
- Courtney was very nice
- Thank you so much
- Everything worked out well.