

**Caller Satisfaction Survey  
December 2003  
Florida Poison Information Center - Tampa**

<b>#callers surveyed</b>	<b>Refused to answer</b>	<b>Was the phone # easy to obtain?</b>	<b>Was the amount of time spent on your call adequate?</b>	<b>Was the person you spoke with courteous &amp; considerate ?</b>	<b>Was the information clearly explained?</b>
<b>25</b>	<b>0</b>	<b>100% yes</b>	<b>100% yes</b>	<b>100% yes</b>	<b>100% yes</b>

