

Caller Satisfaction Survey Totals

3rd Quarter

(July – September 2017)

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous?	Was the information clearly explained to you?	Would you call the poison center again if needed?
25	75	100% Yes	100% Yes	100% Yes	100% Yes

Comments:

- Very great service
- Tess was very helpful
- Follow up was greatly appreciated
- Responded faster than my primary care physician
- Appreciate you being there
- Glad you were there late at night
- Really great
- Courtney did a great job
- Didn't wait long, great service
- Great service