

## Caller Satisfaction

September 2016

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous and considerate?	Was the information clearly explained?	Would you call the poison center again if needed?
25	35	100% Yes	100% Yes	100% Yes	100% yes

### Comments:

- Thank you for being there.
- Better than expected.
- Perfect service.
- Judy eased my mind.
- Fast and efficient.
- They were great!
- Call back was wonderful.