

Caller Satisfaction

September 2015

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous and considerate?	Was the information clearly explained?	Would you call the poison center again if needed?
25	66	100% Yes	100% Yes	100% Yes	100% yes

Comments:

- Canaan was very helpful.
- I was very impressed by Szilvia.
- Charisse was great.
- Thank you for what you guys do.
- The nurse was very caring and concerned.