

**Caller Satisfaction Survey  
September 2010  
Florida Poison Information Center - Tampa**

<b># callers surveyed</b>	<b>How did you know the poison center number?</b>	<b>Was enough time spent on your call?</b>	<b>Was the person you spoke with courteous &amp; considerate?</b>	<b>Was the information clearly explained?</b>
<b>25</b>	2- phone book 3- 411, 911 1 – on product label 2 – pharmacy 3 - physician 4 -internet 2- magnet 1 – relative 4 –ER 3 -no answer	<b>100% yes</b>	<b>100% yes</b>	<b>100% yes</b>