

**Caller Satisfaction Survey
September 2009
Florida Poison Information Center - Tampa**

# callers surveyed	How did you know the poison center number?	Was enough time spent on your call?	Was the person you spoke with courteous & considerate?	Was the information clearly explained?
25	1- phone book 1-info operator 4 -internet 1 – magnet 18 -no answer	100% yes	100% yes	100% yes