

**Caller Satisfaction Survey
July - Sept 2007**

# callers surveyed	Was the amount of time spent on your call adequate?	Was the person you spoke with courteous and considerate?	Was the information clearly explained?
25	100% yes	100% yes	100% yes

Comments:

- Caller very happy with the followup call
- Caller appreciates us “being there”.
- “The nurse calmed me down and was really nice”
- “Everything was topnotch.”