

Caller Satisfaction Survey Totals

3rd Quarter
(July-September 2018)

Number of responses	Number of calls made	Was enough time spent on your call?	Was the person you spoke with courteous?	Was the information clearly explained to you?	Would you call the poison center again if needed?
25	61	100% Yes	100% Yes	100% Yes	100% Yes

Comments:

- Awesome service!
- You guys are my favorite!
- Szilvia was great!
- Gilbert was great!
- David's follow up call was appreciated.
- Everything was great! David was very nice.
- Everything was great!
- Charisse was awesome!