



Caller Satisfaction Survey
Florida Poison Information Center - Miami
April - June 2015

<i>Contacts</i>	<i>Refused to Answer</i>	<i>Were you satisfied with your call to poison control yesterday?</i>	<i>How did you find the Poison Help number yesterday?</i>	<i>Do you have the Poison Help number saved into your phone?</i>	<i>Would you call the poison center again, if necessary?</i>
	Yes-No	Yes-No	See list below	Yes-No	Yes-No
N = 188	0		Online: 52.72%		
% Yes		99.46%	Doctor/pediatrician: 14.13%	71.35%	100%
% No		0.54%	Saved in phone: 5.43%	28.65%	0%
			Product label 8.15%		
			Magnet/Sticker: 10.33%		

Comments: Other 6.52%