



Caller Satisfaction Survey
Florida Poison Information Center - Miami
October-December 2014

<i>Contacts</i>	<i>Refused to Answer</i>	<i>Were you satisfied with your call to poison control yesterday?</i>	<i>How did you find the Poison Help number yesterday?</i>	<i>Do you have the Poison Help number saved into your phone?</i>	<i>Would you call the poison center again, if necessary?</i>
	Yes-No	Yes-No	See list below	Yes-No	Yes-No
N = 117	0		Online: 42.48 % Saved in phone: 27.8%		
% Yes		100%	Doctor/pediatrician: 13.3%	81.03%	99.15%
% No		0%	Product label 3.5% Magnet/Sticker: 2.7%	18.97%	0.85%

Comments: Other 14.2%