

RESULTS

Florida Poison Information Center/Miami Caller Satisfaction Survey 2004

July 1, 2004 through September 30, 2004

Case #	Refused to answer	Was the telephone # easy to obtain?	Was the amount of time spent on your call adequate?	Was the person you spoke with courteous and considerate?	Was the information explained clearly?
N = 40	3	36	36	37	36
% = YES		97%	97%	100%	97%