

Florida Poison Information Center/Jacksonville
Public Satisfaction Survey
2008
24 hour time period

Date	# of callers surveyed/ # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3 rd qtr. FY 07-08 1-3/08 3/27/08	30/63	0	30/30 100%	29/30 97%	30/30 100%	30/30 100%
4 th qtr. FY 07-08 4-6/08 6/29/08	25/74	0	25/25 100%	25/25 100%	25/25 100%	25/25 100%
1 st qtr. FY 08-09 7-9/08						
2 nd qtr. FY 08-09 10-12/08						

3/27/08 comments:

- Very helpful
- Calm and explained things well
- Very informative, patient, easy to follow
- Saved me a heart attack
- Much appreciated
- Follow-up was great
- Very compassionate

6/29/08 comments:

- Would definitely call again
- Wonderful lady...nicest lady
- He did a great job!