

Florida/USVI Poison Information Center-Jacksonville
Public Satisfaction Survey
2018
24 hour time period

Date	# of callers surveyed / # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3 rd qtr. FY 17-18 1-3/18 2/7/18	25/56		25/25 100%	25/25 100%	25/25 100%	25/25 100%
4 th qtr. FY 17/18 4-6/18						
1 st qtr. FY 17-18 7-9/18						
2 nd qtr. FY 17-18 10-12/18						

Where did you find the number for the poison center?

[illegible]