Florida/USVI Poison Information Center-Jacksonville
Public Satisfaction Survey
2016
24 hour time period

Date	# of callers surveyed/ # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3rd qtr. FY 15-16 1-3/16 3/4/16	25/63		25/25 100%	24/25 96%	25/25 100%	25/25 100%
4th qtr. FY 15-16 4-6/16						
1st qtr. FY 16-17 7-9/16						
2nd qtr. FY 16-17 10-12/16						

Where did you find the number for the poison center?

	Phone book	phone	hospital	online	Rx	doctor	On item	911	magnet	sticker	Other person	Is a HCP or police	?/other
3/4/16				18	1	2	2	1	1				