Florida/USVI Poison Information Center-Jacksonville
Public Satisfaction Survey
2015
24 hour time period

Date	# of callers surveyed/ # made	Refused to answer (#)	Were you satisfied with quickness of answer?	Were you satisfied with advice given?	Do you feel the Poison Center serves a necessary function?	Would you use the poison center again if necessary?
3rd qtr. FY 14-15 1-3/15 3/2/15	25/55		25/25 100%	25/25 100%	25/25 100%	25/25 100%
4th qtr. FY 14-15 4-6/15						
1st qtr. FY 15-16 7-9/15						
2nd qtr. FY 15-16 10-12/15						

Where did you find the number for the poison center?

	Phone book	phone	hospital	online	Rx	doctor	On item	911	magnet	sticker	Other person	Is a HCP or police	?/other
3/2/15	3/25	1/25	2/25	12/25		3/25				1/25	2/25		1/25