

2022 Annual Healthcare Facility Satisfaction Survey Florida Poison Information Center - Tampa					
N=31 <i>Surveys Sent via Vesta Blast Fax with QR Code, link, and fax option. Responded via: Email, Online, or Calls</i>					
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My calls were answered quickly.	100%				
Poison Specialists were knowledgeable.	100%				
Poison Specialists were courteous.	100%				
Follow-up calls were helpful.	100%				
The information received helps my staff provide better patient care.	100%				
I would contact the Poison Center in the future.	100%				

Comments:

- Thank you
- Great service
- We appreciate poison control
- Excellent Service
- Very knowledgeable
- Great resource
- Always available
- Thank you for your support
- Wonderful
- Thank you for this amazing service
- Dr Douge always does a wonderfully amazing job and I am very thankful to have her assistance in teaching the ED New Grads.

- Noticed 1-2 min hold times this past year compared to no hold previously.
- Poison control is absolutely amazing from a clinical perspective.
- They are quick to provide knowledgeable information which is crucial for our busy ED.
- Everyone is so helpful!
- Valuable service