

2017 Health Care Professional Satisfaction Survey FL Poison Information Center – Tampa

Surveys sent by NXT blast fax. 4 surveys returned.

| | Strongly agree | Agree | Neutral | Disagree | Strongly Disagree |
|-------------------------------------------------------------------------|----------------|-------|---------|----------|----------------------|
| My calls were answered quickly. | 75% | 25% | | | |
| Poison Specialists were knowledgeable | 75% | 25% | | | |
| Poison Specialists were courteous. | 100% | | | | |
| Follow-up calls were helpful. | 75% | | 25% | | |
| The information received helps my staff provide better patient care. | 75% | 25% | | | |
| I would contact the Poison Center in the future. | 100% | | | | |

Comments: Very Friendly

Always a great experience, great call

Great resource