## 2016 Health Care Professional Satisfaction Survey FL Poison Information Center – Tampa

Surveys sent by NXT blast fax. 6 surveys returned.

|                                 | Strongly | Agree | Neutral | Disagree | Strongly |
|---------------------------------|----------|-------|---------|----------|----------|
|                                 | agree    |       |         |          | Disagree |
| My calls were answered          | 100%     |       |         |          |          |
| quickly.                        |          |       |         |          |          |
| Poison Specialists were         | 85%      | 15%   |         |          |          |
| knowledgeable                   |          |       |         |          |          |
| Poison Specialists were         | 85%      | 15%   |         |          |          |
| courteous.                      |          |       |         |          |          |
| Follow-up calls were helpful.   | 85%      | 15%   |         |          |          |
| The information received helps  | 100%     |       |         |          |          |
| my staff provide better patient |          |       |         |          |          |
| care.                           |          |       |         |          |          |
| I would contact the Poison      | 85%      |       | 15%     |          |          |
| Center in the future.           |          |       |         |          |          |