

2013 Health Care Professional Satisfaction Survey FL Poison Information Center – Tampa

Surveys, Antidote posters, Program Your Cell Phone posters sent by post office and reached 70 hospitals. 6 surveys returned.

	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
My calls were answered quickly.	100%				
Poison Specialists were knowledgeable and helpful	66%	33%			
Poison Specialists were courteous and professional.	66%	33%			
Follow-up calls were helpful.	33%	50%		16%	
The information received helps my staff provide better patient care.	66%	33%			
I would contact the Poison Center in the future.	100%				

Do you have any comments about poison center service ?

- This is a much-needed resource that has allowed our patients more access to care.
- Excellent resource
- Thanks for the help.

Can we get your email so that we can send Tox Alert notices? 4 provided email addresses.